

FINDING HOMES FOR NYC ANIMALS



DEAR SUPPORTERS

For over twenty years, Animal Care & Control of NYC (AC&C) has been providing animal care services to the City of New York. We have made significant progress, especially in 2014, in our ability to care for and find homes for the abandoned animals of NYC, going from a placement rate of 16% in 1995 to a current live release rate of 80.7%. This is no small feat. In fact, we are proud to report that AC&C has one of the highest live release rates nationwide for an open-admissions shelter with 35,000 animals to care for annually.

We haven't accomplished this alone. Our dedicated and compassionate staff work tirelessly with those whom AC&C considers to be "New York's Kindest" – our New Hope rescue partners, fosters, volunteers, donors and animal welfare advocates from around the city. As the only animal welfare organization in NYC that never closes its doors, we are the first to respond to the needs of the city's homeless animals. Working together as a community is the only way to provide this level of service to the more than 35,000 animals that come into our care each year.

AC&C is committed to finding safe and loving homes for NYC's homeless animals. In 2014 we introduced several forward-thinking changes to our operations and created new programs to better accomplish that goal, including:

- Dog Playgroups: Improving in-shelter experience for dogs
- Cat Condos: Providing privacy and comfort for cats
- Mobile Adoption Center: Bringing adoptable animals to neighborhoods across the city
- Admissions Department: Decreasing intake through surrender prevention counseling services

Throughout this annual report you will see the faces of so many of the fabulous animals that have been in our care throughout 2014, as well as some of "New York's Kindest" who have helped grow awareness of the importance of AC&C's work. I hope the following pages ignite the same compassionate spark in you, as you read about our growth and initiatives. AC&C is proud of what we have accomplished, and even prouder of the changes, improvements and growth that we are committed to in the coming years, seeking out and seizing every opportunity to make AC&C the most humane open-admissions animal welfare organization in the nation.

Most sincerely,



Risa Weinstock
Executive Director



FINDING HOMES

AC&C is committed to finding homes for the abandoned, surrendered and homeless animals of New York City. Thanks to supporters like you, we are able to provide animals with the best possible chance for adoption.

21,483
animals placed



7,265
dogs



383
rabbits



14,289
cats

AC&C IS THE ONLY OPEN-DOOR SHELTER
IN NEW YORK CITY, TAKING IN OVER
35,000 ANIMALS IN 2014.



CREATING FAMILIES

We know the extraordinary ways animals enrich our lives with love and happiness. Helping people find the perfect pet is one of our top priorities. Our adoption team helped 6,184 animals find a home in 2014. In August we had our highest number of direct adoptions ever, placing 620 cats and dogs into loving homes in one month.

In 2014 AC&C celebrated the one-year anniversary of our expanded Adoption Department. We tripled the number of dedicated adoption counselors and ran a series of adoption promotions throughout the year that helped to build awareness of the wonderful animals we have at our care centers.



Brooklyn Bun
Adopted, 2014

*Helping people
find the perfect pet
is one of our
top priorities.*



Babe Ruth
Adopted, 2014



Harpo Jean Brown
Adopted, 2014

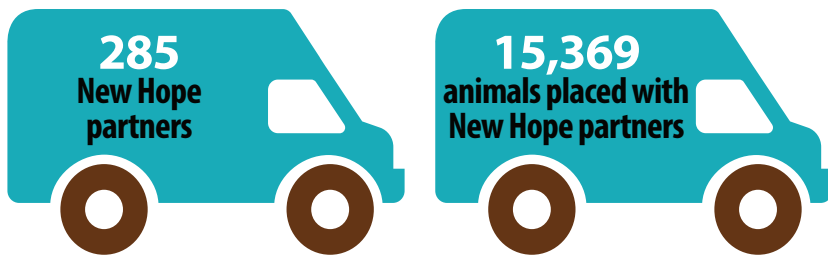
Mobile Adoption Center

Our new Mobile Adoption Center makes it easier to adopt a pet in the city. Sponsored by the ASPCA and FENWICK KEATS Real Estate, the 26-foot-long vehicle allows AC&C to bring shelter dogs and cats to New Yorkers throughout the five boroughs. In 2014, 411 animals found homes at Mobile Adoption Center events.



WORKING TOGETHER

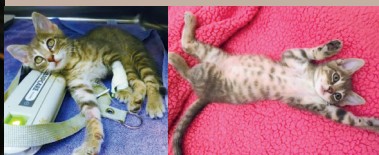
It takes a community to find homes for thousands of animals every year. AC&C works with over 250 groups of dedicated rescue organizations called New Hope partners. These partners take ownership of AC&C animals and care for them in foster homes, boarding facilities and/or their own private facilities prior to placing them in permanent homes through their own adoption process. Over 15,000 dogs, cats and rabbits were placed with our partners in 2014. We are truly grateful for their tireless work on behalf of the animals of NYC.



SPOTLIGHT ON NEW HOPE



AC&C honored New Hope Partner **Angellicle Cats** and its Director, Kathryn Willis, at our annual New York's Kindest Gala. In 2014 Angellicle placed over 1,200 cats into their foster/adoption program.



A key partner in the New Hope program is the **Mayor's Alliance for NYC's Animals**. Through their **Wheels of Hope** program, they transport animals from AC&C to New Hope partners seven days a week. They also support New Hope partners with transport for spay/neuter appointments. Since 2005, when the program began, **Wheels of Hope** has transported 80,000 dogs, cats, rabbits and other animals from AC&C to the animal rescue community. The program was honored at our annual New York's Kindest Gala.



KEEPING PETS IN HOMES



On July 1, AC&C launched an Admissions Department to focus on the intake process and how we can provide more meaningful service to NYC residents and their pets. AC&C's new Admissions Counselors provide compassionate assistance to individuals seeking to surrender their pets, and offer alternative options for owned animals whenever possible.

Another goal of the Admissions Department is to attain as much quality information about an animal from the person surrendering a pet. Studies show the best prediction of future behavior for the animal is their previous behavior, so the more information we get, the better chance we have of matching them with the perfect home.

Working with the ASPCA we have been able to secure Partners in Caring (PIC) grants for those needing special assistance. The PIC grant program provides life-saving veterinary care and other resources to low-income pet owners in New York City. Grants are made to cover the cost of diagnostics and treatment of acute, one-time medical conditions and injuries.

Through the AC&C Admissions Department and agreements with partnering organizations, AC&C is able to offer a variety of resources to assist pet owners in keeping their pets. Resources include:

- Reduced-cost routine veterinary care
- Funding for emergency veterinary care
- Free and reduced-cost spay/neuter
- Behavior advice and trainer referrals
- Reduced-fee pet boarding
- Assistance with tenant/landlord disputes, including NYCHA issues
- Assistance for individuals entering temporary housing
- In-home assistance for the elderly or disabled
- General pet care supplies



367
animals prevented
from entering
the shelter





1,685
animals
returned
to owner

COMMUNITY SERVICE

AC&C serves as a resource to NYC residents twenty-four hours a day. Whether it's rescuing a cat from a neighborhood tree, a stranded dog on a Hudson River barge, a red tail hawk from a NYC apartment balcony or providing search and rescue efforts, we are there everyday as a resource to the community. Through our "free ride home" program, our field team will return lost dogs to the safety of their owners based on the information on their license tag.



Animal Neglect Prevention Program

Working in partnership with the Staten Island District Attorney and VCA Animal Hospitals, a public hotline was established to help direct pet owners to resources on Staten Island. Under the program, pet owners will be connected to veterinarians offering low-cost services or payment plans to help families maintain the health and welfare of their pets.





CARE & COMMITMENT

Veterinary Medicine

The life of every animal entrusted in our care is of utmost importance to us. In addition to basic medical procedures, our veterinary medical team also performs spay/neuter surgeries, micro-chipping and vaccinations. In 2014, with a generous grant from the ASPCA, AC&C began administering the Canine Influenza Vaccine to all incoming dogs. The long-term goal is to reduce the spread of the disease inside the shelters and in the wider community.

STAR (Special Treatment & Recovery) Fund

Sometimes an animal comes into our shelters with injuries or medical conditions that are outside the scope of standard shelter veterinary care. We created our STAR Fund to pay for veterinary medical care and emergency treatment and/or hospitalization beyond AC&C's capacity. The STAR Fund additionally covers medical care for animals in AC&C's Foster Care Program. When Foster Care cats and dogs - animals too young or small to be spayed/neutered, nursing a litter, or too ill or injured to be adopted - need medical care, STAR Fund resources are available for them.



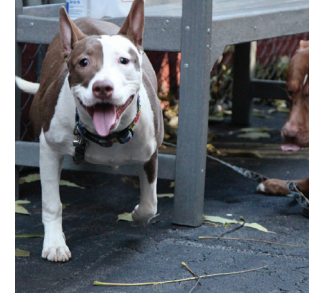
When an AC&C Field officer responded to a call about an injured dog, he arrived

on the scene to find a tiny Chihuahua trapped under a pile of debris behind a car wash. Poor Jax, approximately five-years old and under five pounds, was missing much of his left foreleg. His wound was tended to immediately, but AC&C's medical team determined that amputation up to the shoulder was necessary. Thanks to our Special Treatment and Recovery Fund, Jax was able to undergo the surgery he needed. Less than a week after he arrived at AC&C, Jax was eating very well and moving along just fine on three legs. This sweet boy continued his recovery in an AC&C foster home and was eventually adopted by his foster family.



BEHAVIOR ENRICHMENT

Creating a comfortable environment for the animals in our care is a priority. In 2014 we expanded our Behavior Enrichment Department, installed 30 brand new cat condos and launched the **Dogs Playing for Life** program.



Improving The Lives Of Our Shelter Dogs With Playgroups

Thanks to a generous grant from Best Friends Animal Society, we were able to bring in Aimee Sadler, founder of “Dogs Playing for Life,” for nine days of intensive training with both staff and volunteers. For dogs in kennel environments, playgroups provide essential social access to other dogs, space and time to run and most importantly to play. The playgroup program also allows us to exercise many more dogs in a smaller span of time than we are able with individual walks, and provides more detailed and accurate information about dogs’ behavior around one another – which

significantly allows for better adoption matches and placement opportunities.

The impact these playgroups have had on our dogs in each of our shelters is inspiring: dogs are more tired when they return to their kennels, we have more confidence in their ability to interact appropriately with other dogs, we are better able to identify our ambassador “rockstar” dogs, we can better attend to fearful, nervous new intakes and playgroup participants are more engaged and in better spirits.

The addition of cat condos has been very well-received by our cat population. They are attractive, quiet and help promote healthier animals which increases adoptions. Each condo incorporates separate litter and hiding units as well as sleep and exercise areas. The open front allows for better interaction with staff, volunteers and potential adopters.



Volunteer **David Glicksman** was honored at our annual New York's Kindest Gala. An active volunteer for many years, David can often be seen helping at adoption events, advocating for animals on social media and hosting the *WNBC Pet Profile* segment which airs Saturday mornings.

NEW YORK'S KINDEST

Working directly with the animals in our care, within other programs in the organization or advocating in the community as enthusiastic ambassadors of our work, AC&C volunteers and fosters are integral to the overall success of our programs and initiatives.



VOLUNTEERS

Walking dogs, socializing cats, tending to the rabbits or participating in offsite events, our volunteers always go above and beyond expectation. With their countless hours of effort and tireless commitment to be the best possible guardians of shelter animals, these volunteers are truly an inspiration to all of us at AC&C. Their unique qualities and skills have enabled

us to provide daily enrichment for our animals, increase adoption numbers, recruit more volunteers and enhance our presence in the community. Their dedication to AC&C is priceless.

636 Volunteers
25,000 Hours



FOSTER PROGRAM

998
animals fostered

278
foster families

Foster care is crucial to our ability to help injured, sick or orphaned animals. Our network of dedicated foster care volunteers serves as an extension of our shelters, offering temporary homes to animals while they await adoption. Every home that opens its door to care for an animal in need enables us to reach out and save another life in the community. In 2014, over 278 foster families graciously opened their homes to 998 animals who needed the individual attention that only a foster home can provide.



SOURCES OF FUNDING

PUBLIC PRIVATE PARTNERSHIPS

We are grateful for the support we receive from the City of New York, as well as individuals, organizations and foundations. Together we are changing the lives of NYC's animals in need.

In 2014 AC&C received nearly \$1.5 million in financial contributions in support of our new programs and initiatives to promote adoptions and animal welfare at our care centers, including grants and funding from:

- *The Bloomberg Sisters Foundation*
- *ASPCA*
- *FENWICK KEATS Real Estate*
- *Petco Foundation*
- *The Sandra Atlas Bass & Edythe & Sol G. Atlas Fund*
- *Mayor's Alliance for NYC's Animals*
- *VCA Animal Hospitals*
- *Maddie's Fund*

In-kind donations of services sustain our operations and our growth, including the invaluable investment of time and talent from:

- *McKinsey & Company*
- *Foley & Lardner, LLP*
- *Generator Media*
- *New Leash Productions*
- *Marston Strategic Communications*
- *BarkBox*
- *Rock & Rawhide*
- *Pillows for Paws*

Various city and state officials have also awarded AC&C funding to purchase equipment and supplies to enhance the level of care we provide:

- *Manhattan Borough President, Gale Brewer* – capital funding for the Manhattan Care Center's first digital X-ray machine
- *New York City Council Speaker, Melissa Mark-Viverito* – discretionary funds for new animal housing and enrichment
- *NY State Senator Jeffrey D. Klein* – funding for the purchase and operation of a Mobile Adoption Center dedicated to adoption efforts in the Bronx
- *Council Members Paul Vallone, Elizabeth Crowley, Steven Matteo, Helen Rosenthal and Robert Cornegy* – City Council discretionary funds for animal welfare

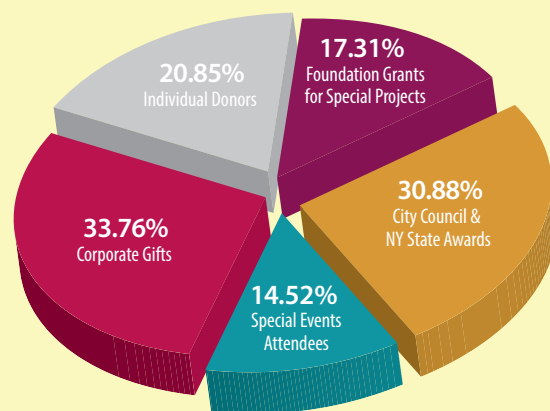
FUNDING FROM THE CITY OF NY

AC&C receives substantial support from the City of New York and the Department of Health and Mental Hygiene pursuant to a contract for animal welfare services. Over the last four years, the City has increased our contract funding by 82%, resulting in a budget of over \$13 million in 2014.

With this steady increase, AC&C has:

- nearly doubled our staff
- extended services and hours of operations
- expanded the reach of our programs to ensure NYC's animal welfare needs are met 24/7
- doubled our fleet by adding 12 new animal rescue vehicles
- conducted vaccine clinics in Brooklyn and Staten Island
- begun construction of a new full service Animal Care Center in Staten Island

Private Gifts & Grants 2014



“2014 was a remarkable year, and we are fortunate to have generous supporters who share our vision and help promote AC&C's important work.”

Patrick Nolan
AC&C Board Chairman

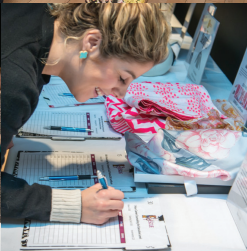


2014 FUNDRAISING EVENTS

ART TO THE RESCUE



SPRING FLING



PIT BOWL



NY'S KINDEST GALA



ASILOMAR ACCORDS

In August 2004, a summit of animal welfare industry leaders from across the nation convened at Asilomar in Pacific Grove, California, for the purpose of building bridges across varying philosophies, developing relationships, agreeing on common definitions and gathering statistics in a standardized format. The statistical guidelines developed from the spirit and vision of this meeting came to be known as the Asilomar Accords. They serve as an important tool in consistently tracking the progress of reducing or eliminating the euthanasia of healthy or treatable companion animals in shelters across the United States. By reporting our statistics in this format AC&C can benchmark its progress against other shelters nationwide. We are proud to report that AC&C is one of the leaders among shelters of its kind.

AC&C ASILOMAR REPORT CALENDAR YEAR 2014

		DOG	CAT	TOTAL
	A Beginning Shelter Count	300	444	744
INTAKE	B From the public	10,094	18,784	28,878
	C Incoming transfers	0	0	0
	D Incoming ALL transfers from other organizations	0	0	0
	E From owners requesting euthanasia	854	545	1,399
	F Total intake (B + C + D + E)	10,948	19,329	30,277
	G Owner requested euthanasia (unhealthy & untreatable only)	-803	-503	-1,306
		ADJUSTED TOTAL INTAKE (F - G)	10,145	18,826
OUTCOME	I Adoptions	2,403	3,781	6,184
	J Outgoing transfers to New Hope Partners	4,805	10,494	15,299
	K Outgoing transfers to other organizations	54	14	68
	L Return to owner/guardian	1,291	392	1,683
EUTHANASIA	M Healthy (includes owner/guardian requested euthanasia)	0	0	0
	N Treatable-Rehabilitatable (includes owner/guardian requested euthanasia)	103	579	682
	O Treatable-Manageable (includes owner/guardian requested euthanasia)	1,227	1,780	3,007
	P Unhealthy & Untreatable (includes owner/guardian requested euthanasia)	1,067	2,090	3,157
	Q TOTAL EUTHANASIA (M + N + O + P)	2,397	4,449	6,846
	R Owner/Guardian Requested Euthanasia (unhealthy & untreatable only)	-803	-503	-1,306
	S ADJUSTED TOTAL EUTHANASIA (Q - R)	1,594	3,946	5,540
	T SUBTOTAL OUTCOMES (I + J + K + L + S) Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	10,147	18,627	28,774
	U Died or lost in shelter care	29	226	255
	TOTAL OUTCOMES (T + U) Excludes Owner Requested Euthanasia (unhealthy & untreatable only)	10,176	18,853	29,029
	Ending shelter count (date?)	269	417	686
	ANNUAL LIVE RELEASE RATE	84.3%	78.8%	80.7%

AC&C statistics are available
on our website at www.nycacc.org.



STAY INVOLVED

SPREAD THE WORD

Connect with us on social media and tell your friends and family that NYC shelter animals need their help.



facebook.com/nycacc // twitter.com/NYCACC // instagram.com/nycacc

ADOPT

AC&C has great animals available for adoption every day.

You can find our listing of animals at www.nycacc.org/AdoptionSearch.htm.

You can also download our adoption search app for iPhone through the App Store.

adoption@nycacc.org

BECOME A FOSTER FAMILY

We regularly take in animals that need extra TLC to get healthy and ready for adoption.

If you can temporarily open your home to a cat or dog, we need you!

fosters@nycacc.org

VOLUNTEER WITH US

Provide hands-on help for our shelter animals by becoming a dog-walker, cat companion, pet photographer and more.

volunteerinfo@nycacc.org

CONTRIBUTE TO ANIMAL CARE PROGRAMS

Every gift, no matter the size, demonstrates a heartfelt commitment to helping AC&C give New York City's homeless and abandoned animals the care and compassion they deserve.

For details, go to www.nycacc.org/Donate.htm. For inquiries about leadership gifts, bequests, gifts of stock, or to contact a member of the Development Department, email donate@nycacc.org.

www.nycacc.org





www.nycacc.org

LEADERSHIP

Risa Weinstock, Executive Director & General Counsel
MeLissa Webber, Director of Operations
Lisa Hara Levin, DVM, Medical Director
Ellen Curtis, Senior Manager, Programs
Colin Dwyer, DVM, Senior Manager, Veterinary Services
Aurora Piacentino, Senior Manager, Shelter Operations
Phillip Reid, Chief Information Officer

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Louise Cohen, MPH
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Howard Hollander, DVM
Dan Kass, New York City Department of Health & Mental Hygiene (Ex officio)

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Mark Terna, Committee Vice-Chair
Georgina Bloomberg
Linda Chinn
Kevin de l'Aigle
Marcia Levine
Marei von Saher
David Zyla

LOCATIONS

Manhattan Animal Care Center
326 East 110th Street
New York, NY 10029

Brooklyn Animal Care Center
2336 Linden Boulevard
Brooklyn, NY 11208

Staten Island Animal Care Center
3139 Veterans Road West
Staten Island, NY 10309

Queens Admissions Center
92-29 Queens Boulevard
Rego Park, NY 11374

Bronx Admissions Center
464 East Fordham Road
Bronx, NY 10458

Administrative Offices
11 Park Place, Suite 805
New York, NY 10007