ANIMAL CARE CENTERS OF NYC
BOARD MEETING
January 28, 2022
ANIMAL SHELTERING
Trends in Animal Welfare

Nationally

Why animal shelters are facing a new crisis
Across North America, staffing shortages and the pandemic make it a struggle to help homeless dogs, cats, and rabbits.

Due to staffing concerns, Austin Animal Center will temporarily close to the public on Sundays beginning January 23.
We appreciate your patience and understanding as we navigate these unprecedented times together.

Hours starting 1/23:
Adoptions & Reclaim: Mon-Sat 10 am - 6 pm
Intake: Mon-Fri 10 am - 6 pm

ACC
• COVID exhaustion
  o Staff, clients, public burnout
  o 246 staff (optimal 285)
  o 98% vaccinated
  o 100% masked
• COVID exposures/quarantine still affecting staffing levels
• Shelters are pushed to the brink
• Pandemic related expenses
• National veterinary shortage
INTAKE BY SOURCE

Dogs/Cats

- **Owner Surrender**
  - Dog: 1,959 (up 7%)
  - Cat: 3,972 (up 7%)

- **Stray**
  - Dog: 2,071 (down 9%)
  - Cat: 4,107 (down 7%)

Graph showing intake by source for Dogs/Cats from 2019 to 2021:

- 2019: 13,284
- 2020: 13,531
- 2021: 13,547

Legend:
- END-OF-LIFE SERVICES
- STRAY
- OWNER SURRENDER
INTAKE BY SOURCE

Owner Surrender Data Deep Dive

Owner Surrender
Dog 1,959 (up 7%)
Cat 3,972 (up 7%)

2021

Reasons for Surrender

Dogs
1. Housing Restrictions
2. Behavior
3. Medical Issues

Cats
1. Too Many (hoarding cases avg 15-30 cats)
2. Allergies
3. Medical Issues

Landlord no-pet policy (283)
Homeless (49)
NYCHA (27)
Evicted (24)
MONTHLY INTAKE BY SPECIES

- Bell curve consistent with previous years
- Major increase in Guinea Pig (544 vs 232 in 2020)

Manhattan closed due to COVID related staffing shortages
BOROUGHBREDS OF ALL SPECIES

Open admissions means we take them all

- Specialized food
- Specialized medical care
- Specialized housing
- Specialized placement

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PLACEMENT RATE
Dogs 92.9% (94.0% in 2020)

Placement rate = Adoptions + RTH + New Hope/Total outcomes (does not include end-of-life services or dogs in foster/still available)

- Adopted: 17.7%
- Returned to Home: 15.0%
- Foster/In-Care: 4.3%
- New Hope Placement: 40.0%
- Shelter Euthanasia: 5.5%
  - Medical: 149
  - Behavior: 136
- End-of-Life Services: 17.4%
  - Medical: 807
  - Behavior: 87

Total number of dogs: 5,140

* Starting in-shelter count (209 1/1/21) + Intake (4,939) - Died/Lost (8)
PLACEMENT RATE

Cats: 89.7% (91% in 2020)

Total number of cats: 8,853*

- Adopted: 3,537 (39.8%)
- Returned to Home: 235 (2.6%)
- New Hope Placement: 3,381 (38.1%)
- Emergency Placement: 125
- Foster/In-Care: 521 (4.6%)
- End-of-Life Services: 801 (5.9%)
- Shelter Euthanasia: 9.0%

* Starting in-shelter count (315 1/1/21) + Intake (8,608) - 70 (Died in care)
Placement rate = Adoptions + RTH + New Hope/Total outcomes (does not include end-of-life services or dogs in foster/still available)
New Hope Partner Collaboration

New Hope
- 247 Partners pulled
- Added 33 new partners
- 406 grant funded stipends, ranging from $100 to $1000

Partners pulling 50+ animals
- ASPCA (New York)
- Feline Rescue of Staten Island
- Rock N' Rescue
- Pound Hounds Rescue
- Odd Cat Sanctuary
- Whiskers-AGoGo Inc
- Best Friends Animal Society
- Animal Kind
- Amsterdog Rescue
- Brooklyn Bridge Animal Welfare Coalition
- Everlasting Hope Animal Advocacy & Rescue
- CARE of DC
- Ready for Rescue
- Eskies Online
- DGi Paws Incorporated
- Brooklyn Animal Action
- Second Change Rescue (NYC)
- Home Stretch Dog Haven
- Muddy Moose Mutts Rescue
- North Country Pet Adoption Services
- Small Bites Rescue
- Hunterdon Somerset Animal Rescue Center
- Waggytail Rescue
- Animal Haven (Soho location)
- No Paw Left Behind Animal Rescue

2020
- Adopt: 4465
- RTH: 1095
- NH: 6229
FOSTER PROGRAM
Temporary Stays Save Lives

- Added 1,143 new Fosters to the program
- 539 of fostered pets adopted by foster family
- Monthly Foster orientation attended by 4,021 – sign up today!

### Graphs

**2019**
- Dogs: 1,470
- Puppies: 472
- Cats: 398
- Kittens: 10.4% of intake

**2020**
- Dogs: 666
- Puppies: 516
- Cats: 892
- Kittens: 15.1% of intake

**2021**
- Dogs: 779
- Puppies: 470
- Cats: 703
- Kittens: 14.2% of intake
VOLUNTEER PROGRAM
Making a difference every day!

- Building back the program from scratch after COVID lockdown
- Operational Forces volunteers - 2,000+ hours
- New volunteer roles in medical and adoptions
- Additional volunteer support from Amanda Gagnon Dog Training
- Quarterly online orientations
COMMUNITY RESOURCES
Helping pets and people

- Surrender prevention and intervention programs helped 1,684 pets stay with their families and out of the shelter thanks to grants from:
  • ASPCA ACTion Grant
  • Irving and Phyllis Millstein Foundation
  • Laura J. Niles Foundation
  • Emma Barnsley Foundation

- Surrender request inquiries via survey: 9,185 (~25+/day)
- Pet food distribution at bi-weekly food pantries: 118,715 lbs
- Free spay/neuter surgeries provided: 352
- 11 free vaccination/microchips clinics
  • 1,404 animals vaccinated
  • 734 microchips implanted
  • Partnered with mental health organization Project HOPE
- Tenant Eviction Program (moratorium ended January 1)
  • Partnering with Legal Aid Society
PARTNERING WITH CITY COUNCIL

• Strengthening existing relationships with council members such as CM Moya, CM Holden and Manhattan BP Levine

•Welcoming in a new class of elected officials

• Mayor Adams has always been a strong supporter – potential adopter?

• ACC, ASPCA, HSUS, Wild Bird Fund and other animal welfare organizations presented on a panel for new city council members in December

• Working on Intro 2441, legislation introduced by Council Member Diana Ayala, that would ban the sale of guinea pigs in pet stores

• Queens focused networking
QUEENS SHELTER ON SCHEDULE TO OPEN THIS YEAR
Animal Care Centers of NYC
City-Managed Capital Projects
Update January 2022
Overview

Funds are allocated to either renovate or develop facilities in every borough:

- Staten Island Shelter (Total Renovation)
- Brooklyn Shelter (Total Renovation)
- Manhattan Adoption Center (New)
- Bronx Full Service Shelter (New)
- Queens Full Service Shelter (New)
Brooklyn Animal Care Center

- Design was completed.
- Anticipated construction start Fall 2022.
Brooklyn Animal Care Center

LOOKING AT PERGOLA FROM PARKING LOT
Brooklyn Animal Care Center
Staten Island Animal Care Center

- Phase 2 construction is ongoing (including main adoption entrance, parking lot, and dog run).
Staten Island Animal Care Center

- Projected phase 2 completion - February 2022.
Bronx Animal Care Center

- Design completion projected for February 2022.
- Construction start projected for Winter 2023.
- Move-in projected for Spring 2025.
Bronx Animal Care Center

VIEW LOOKING AT MAIN ENTRANCE FROM PLAZA
Bronx Animal Care Center

VIEW FROM CO-OP CITY BLVD
Manhattan Pet Adoption Center

- Underground plumbing and electrical work completed.
- Concrete floor slab completed.
Manhattan Pet Adoption Center