

Animal Care Centers of NYC

IMPACT REPORT 2024



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Risa Weinstock, Chief Executive Officer

Dr. Robin Brennen, DVM, Senior V.P., Animal Health & Welfare

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John Cicoella, Director of Community Resources

Michael Costa, Director of Human Resources

Katy Hansen, Director of Marketing & Communications

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Tara Mercado, Director of Behavior & Shelter Operations

Ashley Masullo, Director of Development

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Animal Care Centers of NYC Impact Report 2024



Dear Friends,

I am delighted to share ACC's Impact Report for 2024. Reflecting on the highs and lows from this past year, we remain inspired by the resilience of our community and emboldened by the support from our partners throughout New York City. This past year a steady stream of pet surrenders, an increased number of stray animals, and overcrowding in the shelters have tested our resolve to pursue our mission to end animal homelessness in New York City. Yet ACC continued its commitment to deliver services to elevate the human-animal bond.

The challenges ACC faces are not unique, they are part of a broader crisis impacting shelters nationwide. Economic instability has left many pet owners struggling to provide for their animals, while veterinary care costs continue to rise. Despite these difficulties, our commitment to the well-being of every animal remained steadfast.

We are taking bold steps to meet these challenges. We are launching a new veterinary center to provide critical care for pets whose families might otherwise be forced to surrender them. This initiative is just one part of a larger effort to keep pets with their families whenever possible. We are also expanding our foster and adoption outreach efforts, working tirelessly to place animals in loving homes and alleviate pressure on our shelters. Our partnerships with rescue organizations, community groups, and local businesses have been instrumental in these efforts, helping us to provide additional resources and support to both animals and pet owners.

Additionally, we are investing in new programs designed to enhance animal welfare and streamline our operations. In August 2024, we opened a state of the art Animal Care Center in Queens, allowing us to expand our capacity and provide even more support to the animals in need. In October 2024, we also opened an award-winning, modern Pet Adoption Center in Manhattan, creating a welcoming space for potential adopters to meet their future pets and find the perfect match. These new facilities represent a significant step forward for ACC and the state of animal welfare in NYC.

We remain deeply grateful for the compassion and commitment of our supporters. Whether you have adopted, fostered, volunteered, or donated, your contributions make a profound impact. Your generosity and advocacy help us continue this vital work, ensuring that every animal has a chance of a better life.

Together, we can end animal homelessness in NYC. Thank you for standing with us.

With gratitude,

President and CEO

FINDING HOMES

ACC finds loving homes for thousands of companion animals in need each year. We take in every animal surrendered regardless of its health, age, breed, or behavior. This commitment to open admission guarantees shelter and care to thousands of animals that would otherwise have no safe refuge.

In 2024 with the help of a growing number of adopters and New Hope partners we were able to find placement for 91% of the over 15,000 companion animals that came through our doors.



Godzilla, Adopted October 2024 from Queens ACC



Keyla (left), adopted June 2024 from Manhattan ACC

New Hope Partnership

Although ACC may be the first stop along an animal's rescue journey, there are thousands of animals that require medical and behavioral resources beyond our capacity. This is where community partnership is vital. ACC's vast network of over 300 New Hope adoption partners are essential to NYC's animal welfare community.

These partners provide specialized medical care and behavioral attention for animals who may otherwise not be ready or suitable for adoption to the general public. In 2024 ACC welcomed 42 new rescue groups to our existing roster of over 300 New Hope partners.



A special thank you to Best Friends Animal Society for hosting multiple pop-up adoption events in 2024!



6,155

Adoptions

4,390
Cats Adopted

401
Rabbits & Guinea Pigs
Adopted

1,364
Dogs Adopted

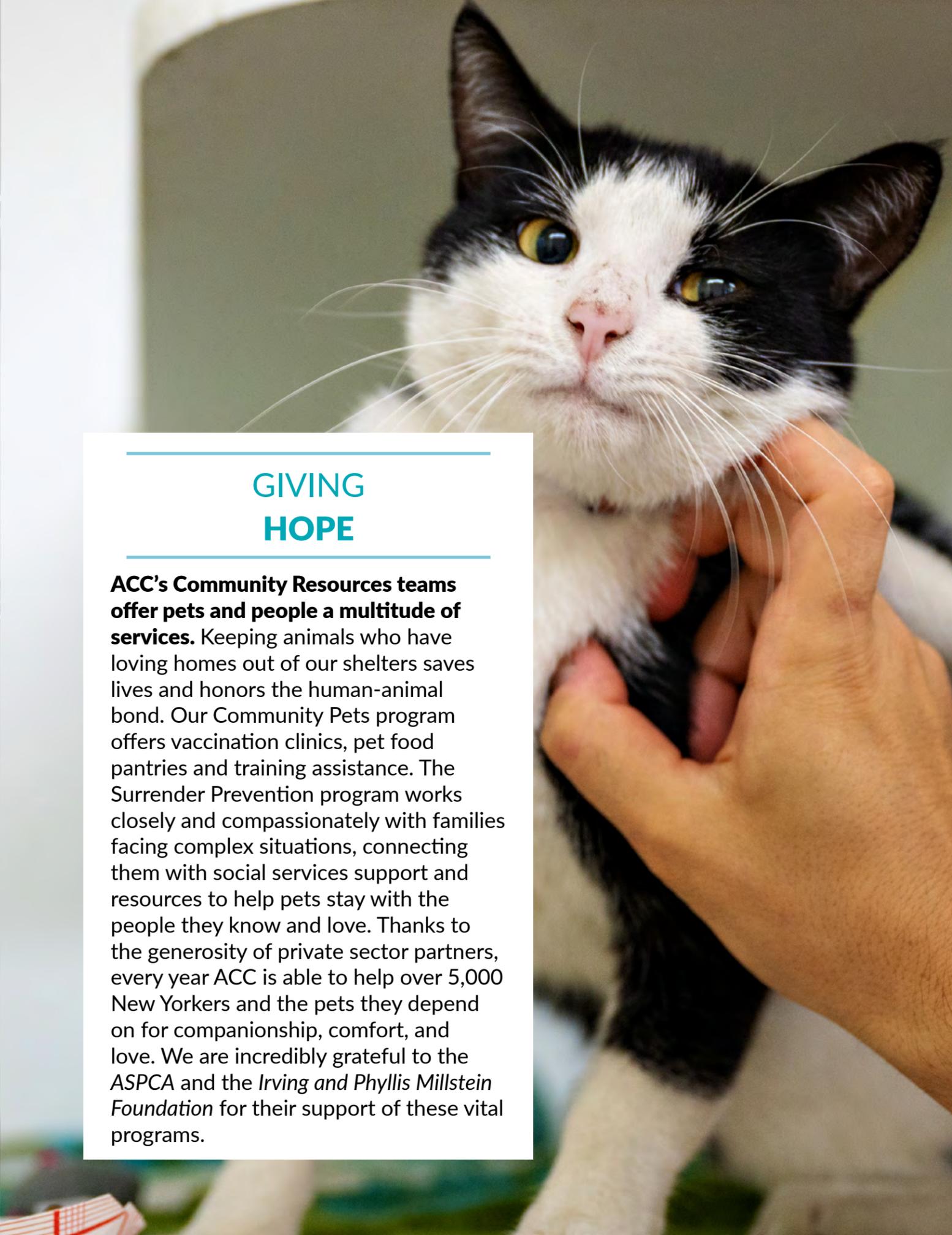
6,119

New Hope Placements

3,399
Cats Placed

322
Rabbits & Guinea Pigs
Placed

2,398
Dogs Placed



GIVING HOPE

ACC's Community Resources teams offer pets and people a multitude of services. Keeping animals who have loving homes out of our shelters saves lives and honors the human-animal bond. Our Community Pets program offers vaccination clinics, pet food pantries and training assistance. The Surrender Prevention program works closely and compassionately with families facing complex situations, connecting them with social services support and resources to help pets stay with the people they know and love. Thanks to the generosity of private sector partners, every year ACC is able to help over 5,000 New Yorkers and the pets they depend on for companionship, comfort, and love. We are incredibly grateful to the *ASPCA* and the *Irving and Phyllis Millstein Foundation* for their support of these vital programs.

boroughbred

[buh • row • bred]

noun

A New York City Animal - a special breed. Like us, they're a mix in the melting pot, both in their personalities and their backgrounds. That's why every pet at ACC, like every New Yorker, is unique, resilient, and individual in their own right. They're a boroughbred.



SHOWCASING BOROUGHBREDS

Telling our animals' stories is a powerful way to inspire compassion and drive action. Our marketing, education, and outreach teams amplify our impact across digital and in-person platforms.

- ACC's animals and campaigns reached **52 million** people across social media platforms in 2024.
- Our follower base grew to **489,000**, reflecting increased engagement and interest in our work.
- Through our humane education initiative, we delivered **118 presentations** to children and students across the five boroughs, fostering empathy and responsible pet ownership among the next generation.

These efforts are more than just numbers, they're how we build a city that cares deeply about animal welfare.



Animal Care Centers of NYC COMMUNITY REPORT YEAR END 2024

KEEPING PETS IN HOMES

3,757
Surrender
Preventions

1,376
Boroughbreds
Returned Home

2,589
Community Pets
Vaccinated/Chipped



IN SHELTER CARE

35,324
Vaccinations
Administered

6,748
Specialized Surgeries
for ACC Animals

15,183
Companion
Animals Taken In

FINDING PETS HOMES

6,155 Public
Adoptions
4,390

6,119 Placed with
Rescue Partners
1,364 401 3,399 2,398 322



ENGAGING THE COMMUNITY

1,655
Boroughbred
Foster Placements

55
Outreach
Events

37,319
Hours of work
by ACC Volunteers

SHOWCASING BOROUGHBREDS

52 million
Profiles Reached Across
Social Media

489k
Social Media
Followers

118
Community Kids
Presentations



PLACEMENT RATE

Dogs
89%

Cats
92%

Rabbits
96%

Guinea Pigs
99%



ENGAGING THE COMMUNITY

The heartbeat of ACC is our community. Volunteers, fosters, and advocates are integral to everything we do, and their contributions were nothing short of extraordinary in 2024.

- **1,655 animals** were placed into temporary foster homes through our Boroughbred Foster Program, providing a crucial bridge to adoption and relief from the shelter environment.
- Our outreach team hosted **55 events** in neighborhoods across NYC, offering pet wellness services, distributing resources, and connecting directly with the public.
- Our dedicated volunteer corps contributed **37,319 hours of service**, helping with everything from walking dogs to supporting adoptions and offsite events.

Their efforts are a testament to the love New Yorkers have for animals, and their desire to be part of the solution.



This is What the Future of Animal Welfare Looks Like: 3 State of The Art Centers in 2024

(and 2 more currently under construction)



Paul A. Vallone Queens Animal Care Center



Manhattan Pet Adoption Center



Staten Island Animal Care Center



LOOKING AHEAD

2024 was a year of growth and extraordinary outcomes, made possible by extraordinary people. From the expansion of Veterinary Services and Surrender Prevention to the thousands of families formed through adoption, we've seen the impact of unified, citywide compassion.

But there is more work to be done. As we look toward the future, ACC is focused on deepening our services in underserved communities, advocating for policies that support pet owners, and continuing to build a shelter system rooted in innovation, respect, and care.

Together, with our partners, our city, and all who believe in a better future for animal welfare, we will end animal homelessness in NYC.

Thank you for being part of this journey.

2024 DONORS

ACC gratefully acknowledges these donors who generously support our mission to end animal homelessness in New York City.

\$100,000+

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Community Foundation for Greater Atlanta
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\$99,999 - \$50,000

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We express our heartfelt appreciation to the donors who made contributions in amounts less than \$500 and regret that space limitations prevent our listing every name. Thank you all!

We apologize for any errors or misspellings in this report. To report an error, email our Development Department at donate@nycacc.org.

IN-KIND DONORS

*We are so grateful for goods and services from these generous companies and individuals.
You help us keep animals healthy and happy!*

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FINANCIAL STATEMENTS

Statements of Fiscal Year Financial Position

June 30, 2024 & 2023

ASSETS				JUNE 30, 2024		JUNE 30, 2023		
		WITHOUT DONOR RESTRICTIONS	WITH DONOR RESTRICTIONS	TOTAL	TOTAL			
ASSETS		2024	2023					
Cash and Cash Equivalents	\$	2,886,786	\$	3,126,247				
Restricted - Cash and Cash Equivalents		5,919,844		18,859,843				
Marketable Securities		558,475		354,624				
Accounts Receivable - The City of New York		3,799,730		1,774,531				
Contributions Receivable		628,514		515,237				
Other Accounts Receivable		106,748		46,172				
Prepaid Expenses		496,390		682,989				
Property and Equipment, Net		14,526,679		13,287,806				
Construction in Progress		61,930,886		50,440,152				
Loan Acquisition Costs, Net		2,909,407		2,909,407				
Deposits on Leased and Other Property		78,758		78,758				
Operating Lease Right of Use Assets		276,886		389,519				
TOTAL ASSETS		\$ 94,119,103		\$ 92,465,285				
LIABILITIES, NET ASSETS AND MEMBER'S EQUITY								
LIABILITIES								
Accounts Payable	\$	592,885	\$	58,584				
Accrued Expenses		2,023,663		3,902,105				
Credit Cards Payable		169,155		3,948				
Accounts Payable - The City of New York		46,177		45,718				
Salaries, Payroll Taxes and Benefits Payable		418,151		366,127				
Vacation and Sick Time Accrual		491,827		379,661				
Mortgage Interest Payable		131,980		163,112				
Customer Deposits Payable		21,328		9,532				
Mortgage Payable		72,494,647		73,775,015				
Operating Lease Liability		276,886		390,319				
TOTAL LIABILITIES		76,666,699		79,094,121				
NET ASSETS AND MEMBER'S EQUITY								
Without Donor Restrictions		15,872,648		11,341,841				
With Donor Restrictions		1,579,756		2,029,323				
TOTAL NET ASSETS AND MEMBER'S EQUITY		17,452,404		13,371,164				
TOTAL LIABILITIES		\$ 94,119,103		\$ 92,465,285				
REVENUES, GAINS, AND OTHER SUPPORT								
Support from Operations:								
Revenue - The City of New York	\$	25,625,923	\$	-	\$	25,625,923	\$	23,239,718
Shelter Revenue		562,637		-		562,637		662,562
Contributions		1,274,223		1,670,549		2,944,772		3,512,225
In-Kind Contributions		603,491		-		603,491		259,330
Benefit Plan Contributions		1,445,593		-		1,445,593		1,303,227
Donated Use of Facilities and Utilities		1,383,130		-		1,383,130		1,306,891
Benefits and Special Events		329,283		-		329,283		230,538
Other Miscellaneous Income		88		-		88		446
Interest Income		173,452		-		173,452		328,239
Investment Income/(Loss)		8,476		-		8,476		5,639
Unrealized Gain/(Loss)		128,561		-		128,561		48,777
Total Revenues, Gains and Other Support Before the Release of Restricted Net Assets		31,534,857		1,670,549		33,205,406		30,897,592
Net Assets Released From Restrictions:								
Satisfaction of Time & Program Restrictions		2,120,116		(2,120,116)		-		-
TOTAL REVENUES, GAINS, AND OTHER SUPPORT		33,654,973		(449,567)		33,205,406		30,897,592
EXPENSES								
Program Services:								
Health and Welfare of Animals		24,617,559		-		24,617,559		21,605,430
Total Program Service Expenses		24,617,559		-		24,617,559		21,605,430
Supporting Services:								
Management and General		3,948,024		-		3,948,024		3,260,410
Fundraising		558,583		-		558,583		630,078
Total Supporting Services		4,506,607		-		4,506,607		3,890,488
TOTAL EXPENSES		29,124,166		-		29,124,166		25,495,918
CHANGE IN NET ASSETS		4,530,807		(449,567)		4,081,240		5,401,674
NET ASSETS AND MEMBER'S EQUITY, BEGINNING OF YEAR		11,341,841		2,029,323		13,371,164		7,969,490
NET ASSETS AND MEMBER'S EQUITY, END OF YEAR		\$ 15,872,648		\$ 1,579,756		\$ 17,452,404		\$ 13,371,164

JOIN THE MOVEMENT TO END ANIMAL HOMELESSNESS IN NYC

SPREAD THE WORD

Connect with us on social media and tell your friends and family that NYC boroughbreds need their help.

@nycacc


ADOPT

ACC has amazing animals available for adoption every day.

You can view all available animals at nycacc.app.

You can also download our adoption app! Search for 'ACC of NYC' on your app store.

adopt@nycacc.org

FOSTER

We regularly take in animals who need extra TLC to get healthy and ready for adoption.

If you can temporarily open your home to a boroughbred in need, we need you!

fosters@nycacc.org

VOLUNTEER

Provide hands-on help for our shelter animals by becoming a dog-walker, cat companion, pet photographer, corporate volunteer, and more.

volunteer@nycacc.org

CORPORATE PARTNERSHIP

By partnering with ACC, you can appeal to the vast number of animal lovers, offer your customers the opportunity to help the homeless animals of NYC, and achieve your business and charitable goals.

corporatepartnerships@nycacc.org

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Every gift, no matter the size, helps New York City's homeless and abandoned animals. To make a gift, visit nycacc.org/donate. For inquiries about giving opportunities or to contact a member of the Development Department, please email:

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Animal Care Center**

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New York, NY 10029

**Manhattan
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323 East 109th Street
New York, NY 10029

**Queens
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Ridgewood, NY 11385

**Staten Island
Animal Care Center**

3139 Veterans Road West
Staten Island, NY 10309

**Bronx
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