



# ANIMAL CARE CENTERS OF NYC BOARD MEETING

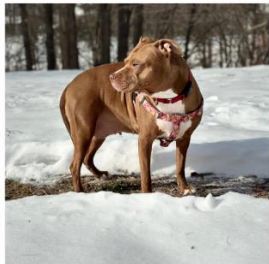
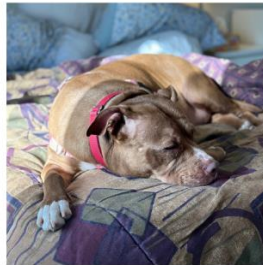
January 21, 2026





# COVER MODEL: LOVELY LODY

Id	Species	Age	Gender	Weight	Location	Room	Days in Care
233101	Dog	6 Years	Female	71 lbs	In Foster	M - In Foster	173



Found as a stray and brought to the 90th Precinct before coming to ACC, Lovely Lody (aka "Load O' Potatoes") is an affectionate city walker who loves neighborhood strolls and cozy cuddle time. Volunteers praise her sweet manners and big cuddle game — she's a social, affectionate dog who leans into people and happily settles for back scratches once she's comfortable. She can be sensitive around other dogs in close quarters, but outdoors with space and support she often walks calmly and checks in with her handler.

## My Ideal Home

A calm, experienced, adult-only home that can provide a thoughtful decompression plan and consistent routine. She'll thrive with reward-based training, regular sniffy walks, enrichment like food puzzles and long-lasting chews, and a front-clip harness to help manage on-leash focus. Patience and clear, consistent cues will help her build confidence in a permanent home.



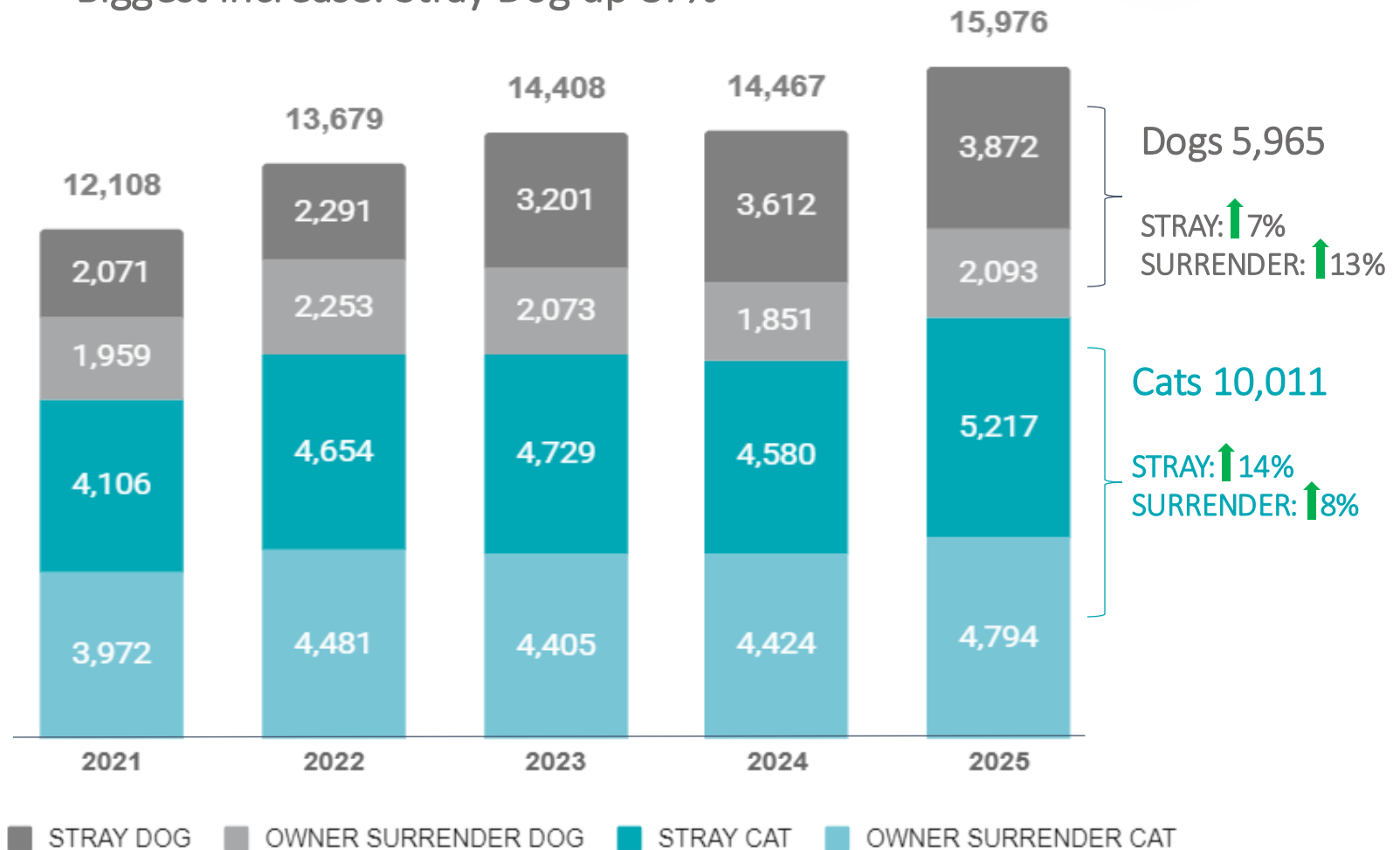
# INTAKE BY SOURCE

## 5 Year Data

- Intake up 32%
- Biggest Increase: Stray Dog up 87%



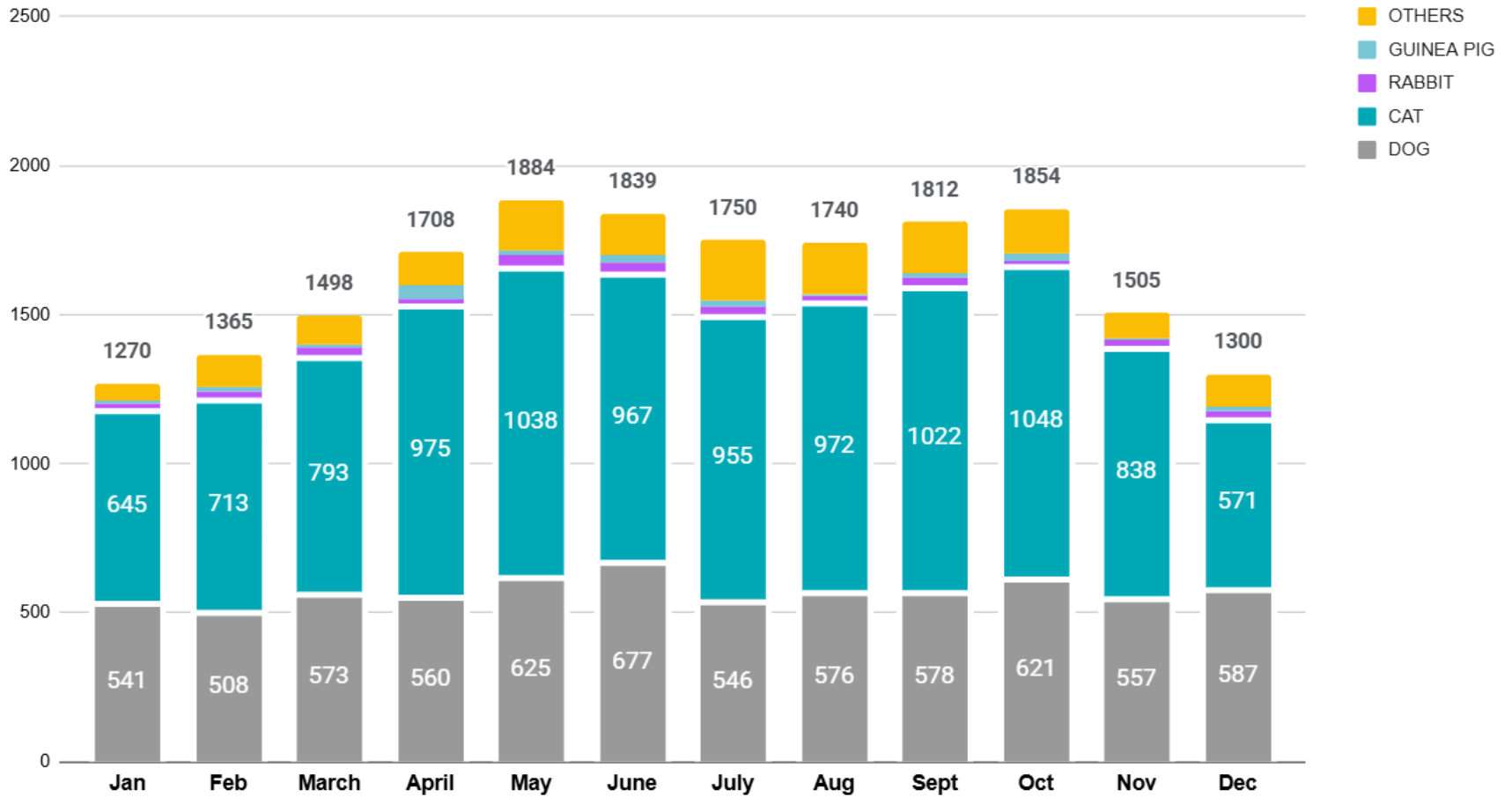
Guinea Pig  
Intake  
Down 70%  
Since 2021







# 2025 INTAKE BY MONTH



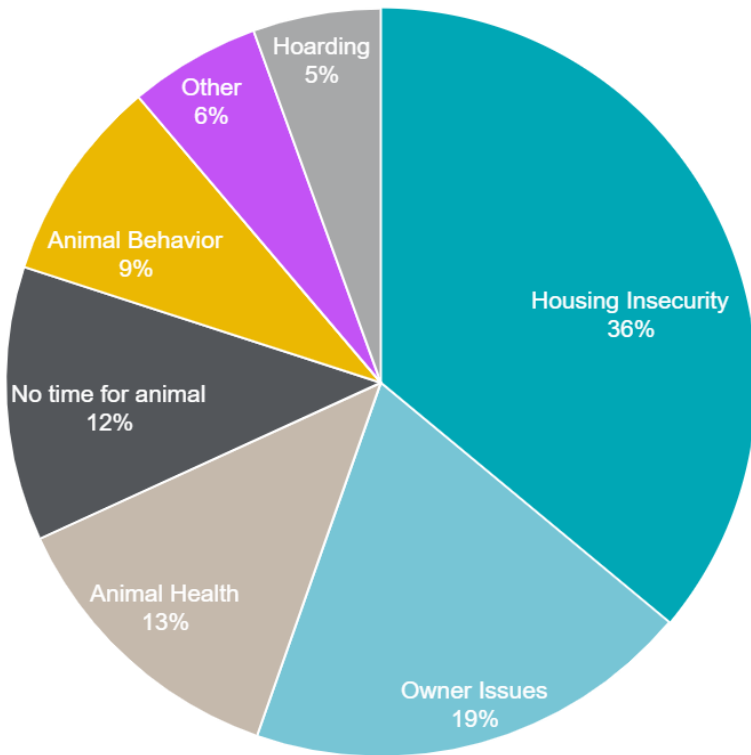


# OWNER SURRENDERS

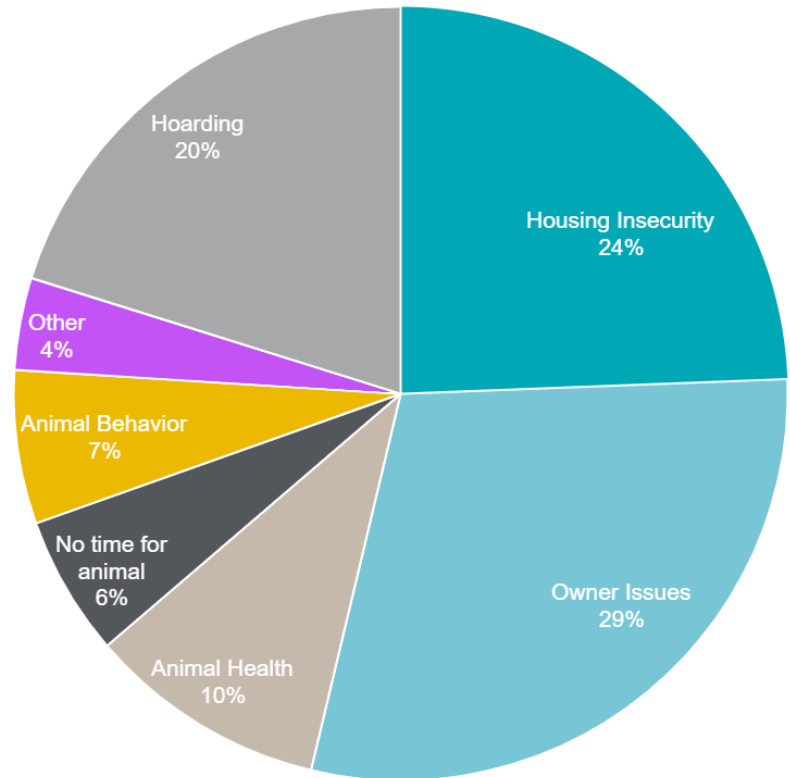
Dog: 1 in 3 surrenders due to housing insecurity

Cat: Majority of surrenders due to personal health issues

Dog



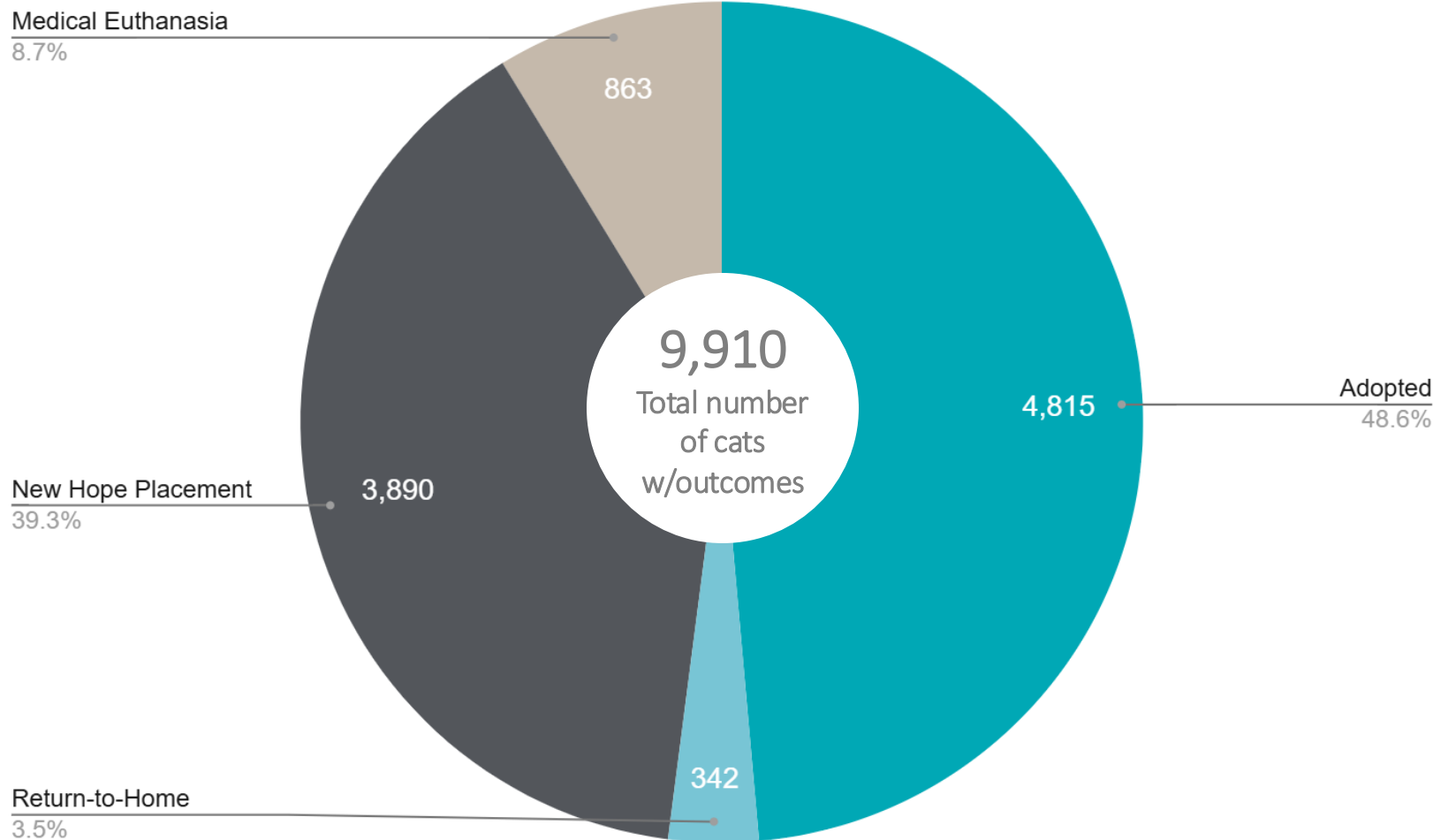
Cat





# 2025 PLACEMENT RATE

Cats 91.3% (92.2% 2024)

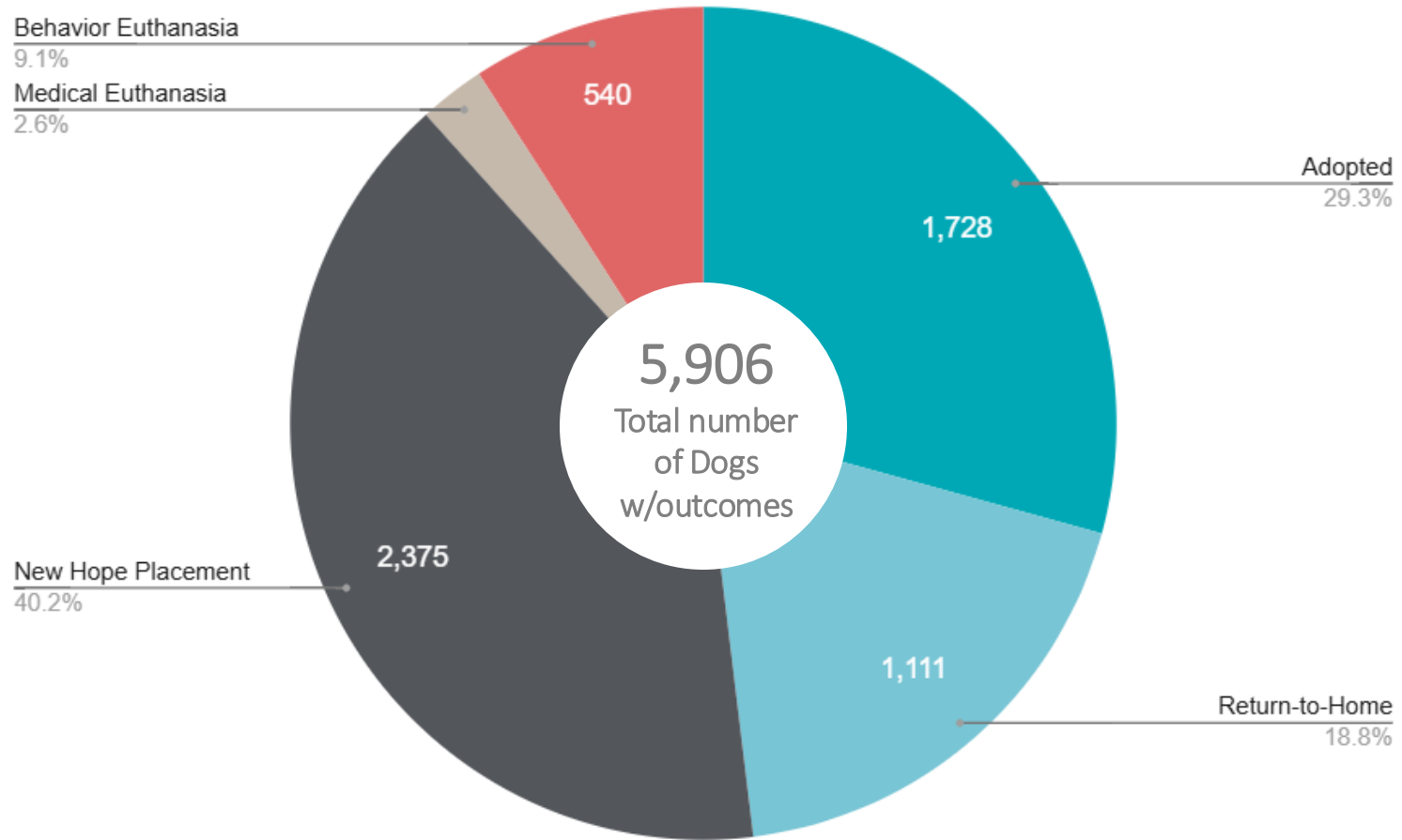


Placement rate = Adoptions + RTH + New Hope/Total outcomes (does not include end-of-life services provided for 521 cats, in-shelter death or cats in foster/still available)



# 2025 PLACEMENT RATE

Dogs 88.3% (89.0% 2024)



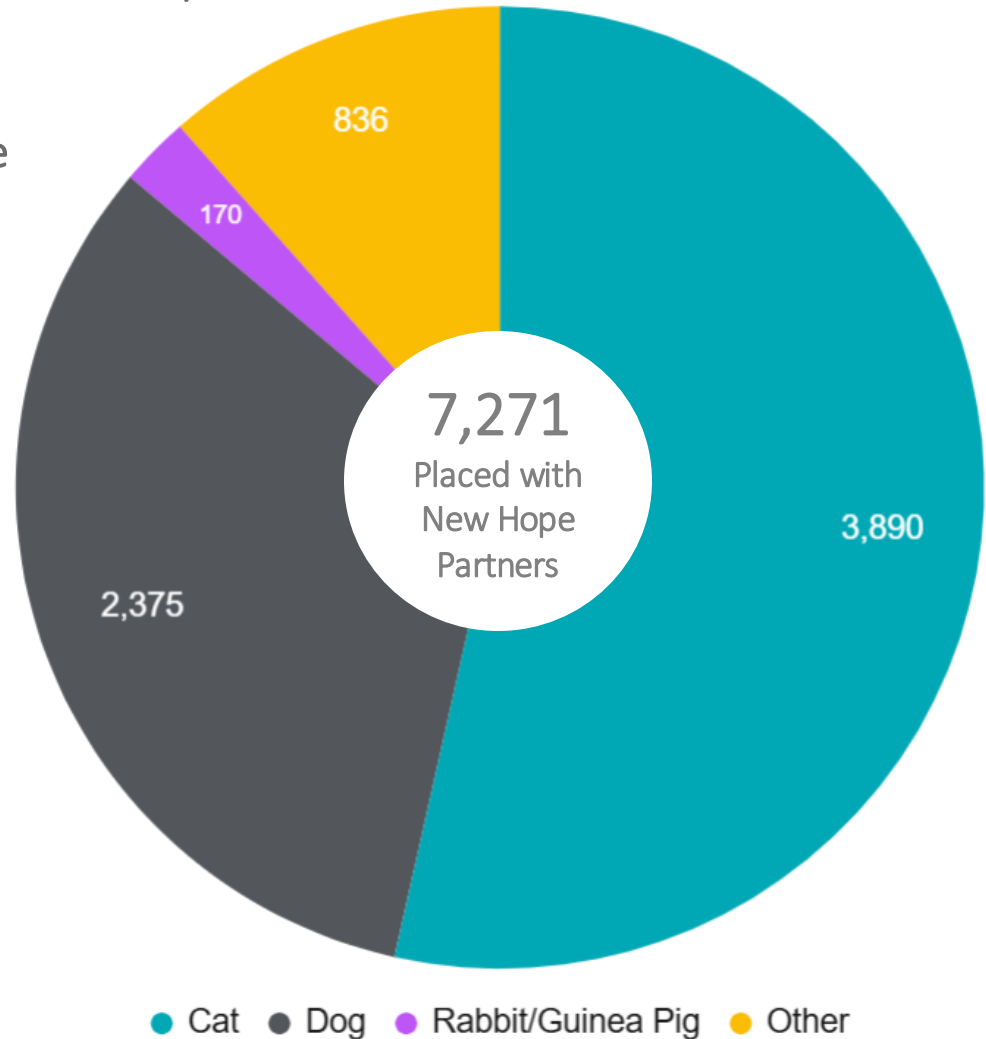
Placement rate = Adoptions + RTH + New Hope/Total outcomes (does not include end-of-life services provided for 981 dogs, in-shelter death or dogs in foster/still available)



# NEW HOPE PROGRAM

## Lifesaving Partnership

- New partners added: 43/317 more placements
- Active partners: 352
- Diverted Placements: 235
- Maine Expansion Initiative







# FOSTER PROGRAM

↑ 25.5%

Onboarded Foster Parents

↑ 7.54%

Animals in Foster Homes

↑ 10.4%

Animals Stayed in Foster Homes

## Growing Foster Base

### Orientations

In-person, Zoom, on-demand, species-specific options, meeting people where they are

### Lyft Partnership

585 rides (↑77% from 2024)  
Removing transportation barriers to participation

### Foster Trainers

Hands-on behavior support for dogs with elevated needs

## Keeping Dogs Out of Shelters

### Straycations (Short-Term Fostering)

Launched Sept 2025: 48 dogs  
25% converted to longer-term placements

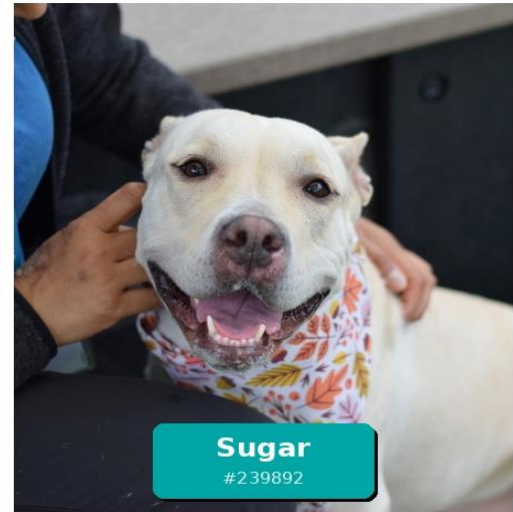
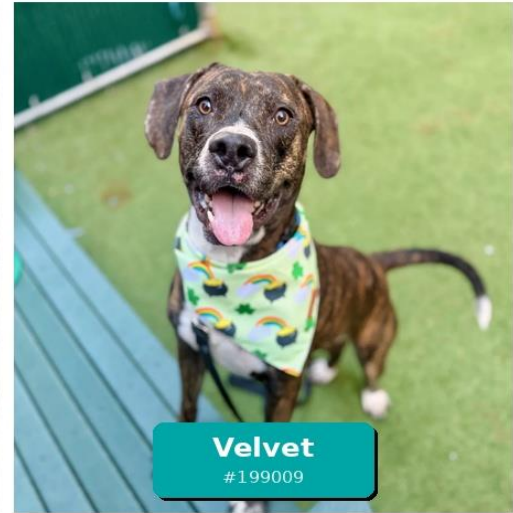
### Foster-to-Foster Takeovers

~100 takeovers between Thanksgiving and NYD  
Keeping dogs in homes despite changing schedules

10%+ increase in dog fosters used vs. 2024



# FOSTER PROGRAM





# COMMUNITY RESOURCES

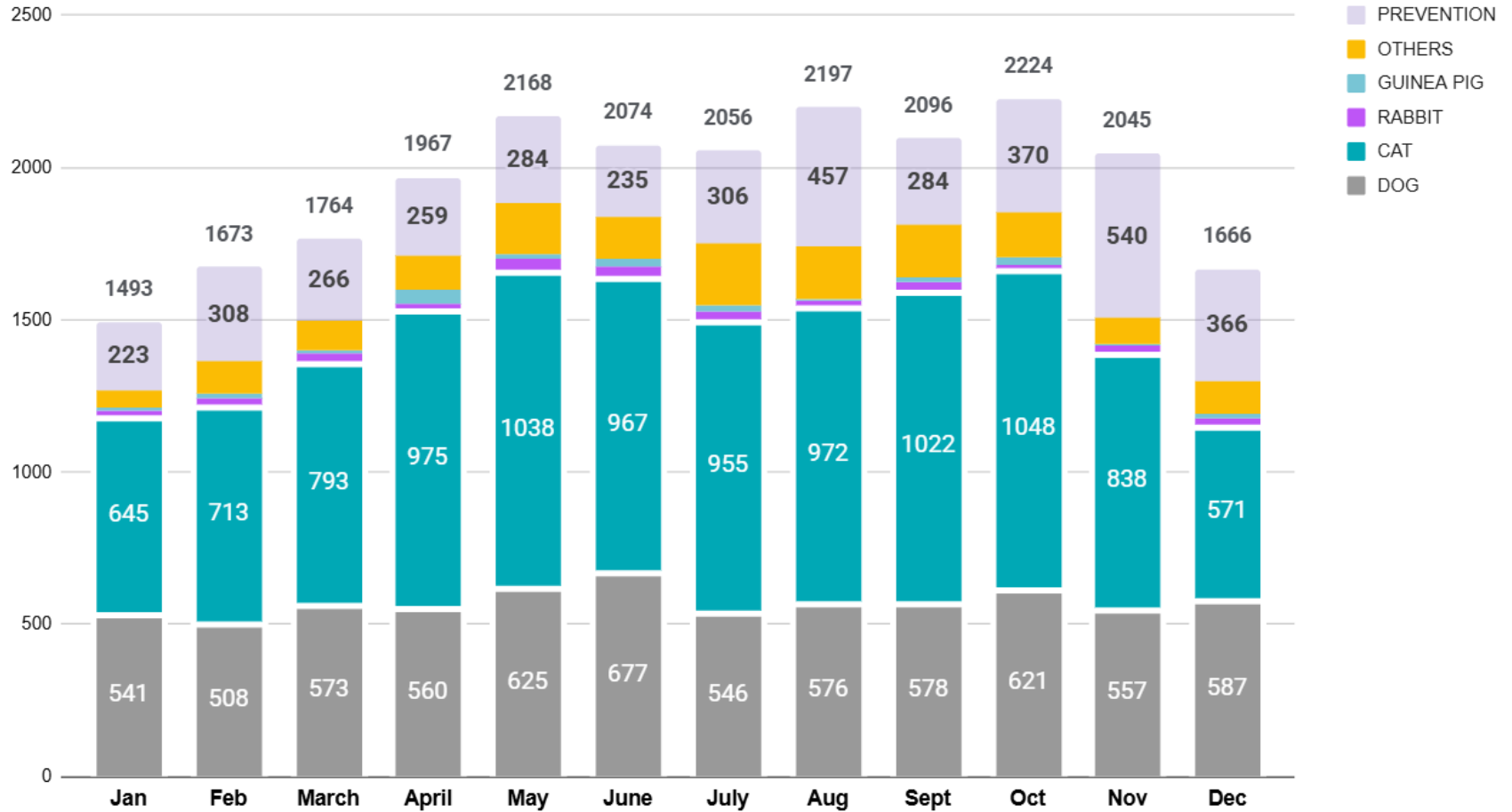
## Keeping Families Together

<b>Surrender Requests</b> <b>12,126</b> <i>(17,473 animals)</i>	<b>Surrenders Prevented</b> <b>3,898</b> <i>Nearly 1 in 3 families kept together</i>
<b>Direct Intervention</b> Intensive case management	<b>Community Touchpoints</b> Prevention before crisis
<b>Action Grant Cases: 200</b> Extensive medical support	<b>Vaccine Clinics: 17</b> 1,592 pets seen - 2,933 vaccines - 1,011 microchips
<b>Special Cases: 178</b> Housing support, hospitalization, incarceration	<b>Spay/Neuter Events: 42</b> 538 animals (385 cats, 153 dogs)
<b>Training Consultations: 82</b> 74 dogs, 8 cats, 1 parrot	<b>Food Distributed: 46,150 lbs</b>



# 2025 INTAKE BY MONTH

## Impact of Surrender Prevention Program





# COMMUNITY RESOURCES

## Building Capacity to Keep Pets Home

### Expanding Community Support

#### NYC Health + Hospitals Partnership

Helping patients access medical care without losing their pets during extended hospitalizations

*40+ cases in 2025*

#### Client Support Center

Dedicated first point of contact for all community inquiries, ensuring faster response times

*Launching next month*

#### Petcademy Integration

Auto-enrollment for behavior-related surrender requests, connecting families to training resources

*Launching this month*

#### Pet Food Pantry Expansion

New wholesaler partnership enables more frequent distribution events across all five boroughs

*Scaling beyond 46k lbs/year*

### Smarter Operations

#### Waitwhile Visitor Management

Real-time visibility into shelter visitors and service needs across all ACC locations

*Now live at all full-service shelters*

#### District Mapping and Targeting

Data-driven clinic placement where need is greatest

*Informing service delivery*



# QUEENS VETERINARY CENTER

## Primary Objectives

- To reduce the number of owner surrenders for treatable, urgent, medical conditions
- To reduce the financial euthanasia in the community

## Business Model

- We receive referrals from 2 sources
  - ACC Surrender Prevention Team
  - Established relationships with urgent care facilities
  - To date we have 4 staff with one veterinarian covering 3-4 days per week





# QUEENS VETERINARY CENTER



GUTS WALKER



ONYX MOLINA



ATLAS FAMILIA



BALI BIBI






COOKIE CUNILLERA



# VOLUNTEER PROGRAM

40,062 hours (rebuilding post-covid)  
702 volunteers

**< nuptsenyc**  

 **Reiko Kaji**

1,085 posts 595 followers 479 following

Volunteer @ Manhattan ACC

 **boroughbredinbrooklyn** ...

Boroughbred in Queens


2,595 posts 41.6K followers 900 following

Community

We're Queens volunteers highlighting amazing dogs available for adoption at the Queens ACC shelter. Visit [nycacc.org](http://nycacc.org) for... more

1906 Flushing Ave, Ridgewood 11385


[linktr.ee/boroughbredinbrooklyn](https://linktr.ee/boroughbredinbrooklyn) @ boroughbredinbrooklyn

 **evelyne cumps** ...

evelyne cumps

2,894 posts 1,434 followers 510 following

Followed by [catmomfifi](#), [foster\\_family\\_dogscats](#) + 39 more

 **taylorcarley\_acc** ...


Taylor Carley - ACC Volunteer

244 posts 2,302 followers 967 following

Everyone's favorite crazy cat lady! 🐱🐱🐱  
Cat volunteer at Manhattan Animal Care Center Posting available... more

[nycacc.app](#)

Followed by [lenirusso\\_nyc](#), [lils\\_fosters](#) + 14 more

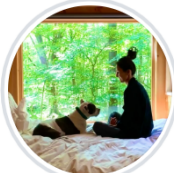
 **emilyskal** ...

Emily Skalet NYC ACC Volunteer

1,972 posts 3,208 followers 875 following

📍 NYC Animal Care Centers  
📍 Adoptable cats  
📍 BoroughBreaks  
#adoptdontshop #nycacc #adopt

[www.nycacc.org](http://www.nycacc.org)

 **nrmnyc** ...

651 posts 2,818 followers 863 following

Volunteer @ [nycacc](#) Highlighting Manhattan

🐱 Coco: adopted '24  
🐱 Donny: adopted '16-10.4.24 🌈  
🐱 Dunkin: adopted... more

[newhope.shelterhuddys.com/Animal/1121](http://newhope.shelterhuddys.com/Animal/1121) and 2 more


 **boroughbredsofnyc** ...

BoroughBredsofNYC

771 posts 5,228 followers 2,154 following

Just a Couple of Crazy Volunteer Dog Companions featuring the Wonderful World of Adoptable & Unstoppable Fur Babies from... more

[www.nycacc.org/adoptionprocess](http://www.nycacc.org/adoptionprocess) and 1 more

 **debajkalish** ...

Debra Kalish

1,485 posts 807 followers 1,148 following

Art & animal lover, ACC shelter volunteer. This is a personal page. All comments, opinions and photos are my own, unless... more

Followed by [anniethefamouspittie](#), [newyorkfuriendships](#) + 75 more

 **fairybunnmother** ...

Meaghan Sonntag

1,065 posts 1,831 followers 4,708 following

Love to share all of my adorable foster bunnies 🐰

Followed by [catmomfifi](#), [brooklynfosterclub](#) + 21 more

 **statenlandshelterdogs** ...

Staten Island Shelter Dogs

1,010 posts 1,870 followers 2,177 following

We are volunteers of SIACC, who are dedicated to helping our shelter dogs find permanent homes. 🐶... more

[www.youtube.com/user/bebe10last/featured](https://www.youtube.com/user/bebe10last/featured) @ [statenlandshelterdogs](#)



# GETTING THE WORD OUT



Weekend Segment on NY1



Weekend Segment on NBC4

Social Media  
556,200  
Followers



Followers: 184k



Followers: 135k



Followers: 207.6k



Subscribers: 29.6k







# GETTING THE WORD OUT

2025 Year in  
Review

