



ANIMAL CARE CENTERS OF NYC

BOARD MEETING

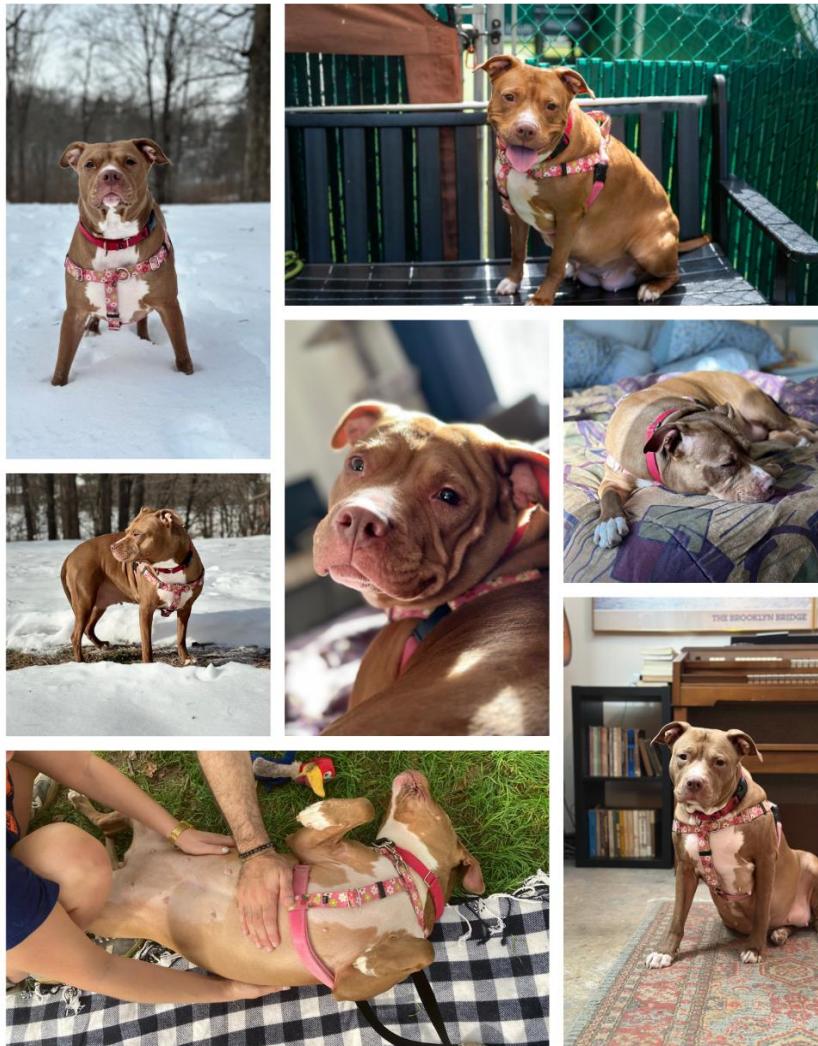
January 21, 2026





COVER MODEL: LOVELY LODY

Id	Species	Age	Gender	Weight	Location	Room	Days in Care
233101	Dog	6 Years	Female	71 lbs	In Foster	M - In Foster	173



Found as a stray and brought to the 90th Precinct before coming to ACC, Lovely Lody (aka "Load O' Potatoes") is an affectionate city walker who loves neighborhood strolls and cozy cuddle time. Volunteers praise her sweet manners and big cuddle game — she's a social, affectionate dog who leans into people and happily settles for back scratches once she's comfortable. She can be sensitive around other dogs in close quarters, but outdoors with space and support she often walks calmly and checks in with her handler.

My Ideal Home

A calm, experienced, adult-only home that can provide a thoughtful decompression plan and consistent routine. She'll thrive with reward-based training, regular sniffy walks, enrichment like food puzzles and long-lasting chews, and a front-clip harness to help manage on-leash focus. Patience and clear, consistent cues will help her build confidence in a permanent home.



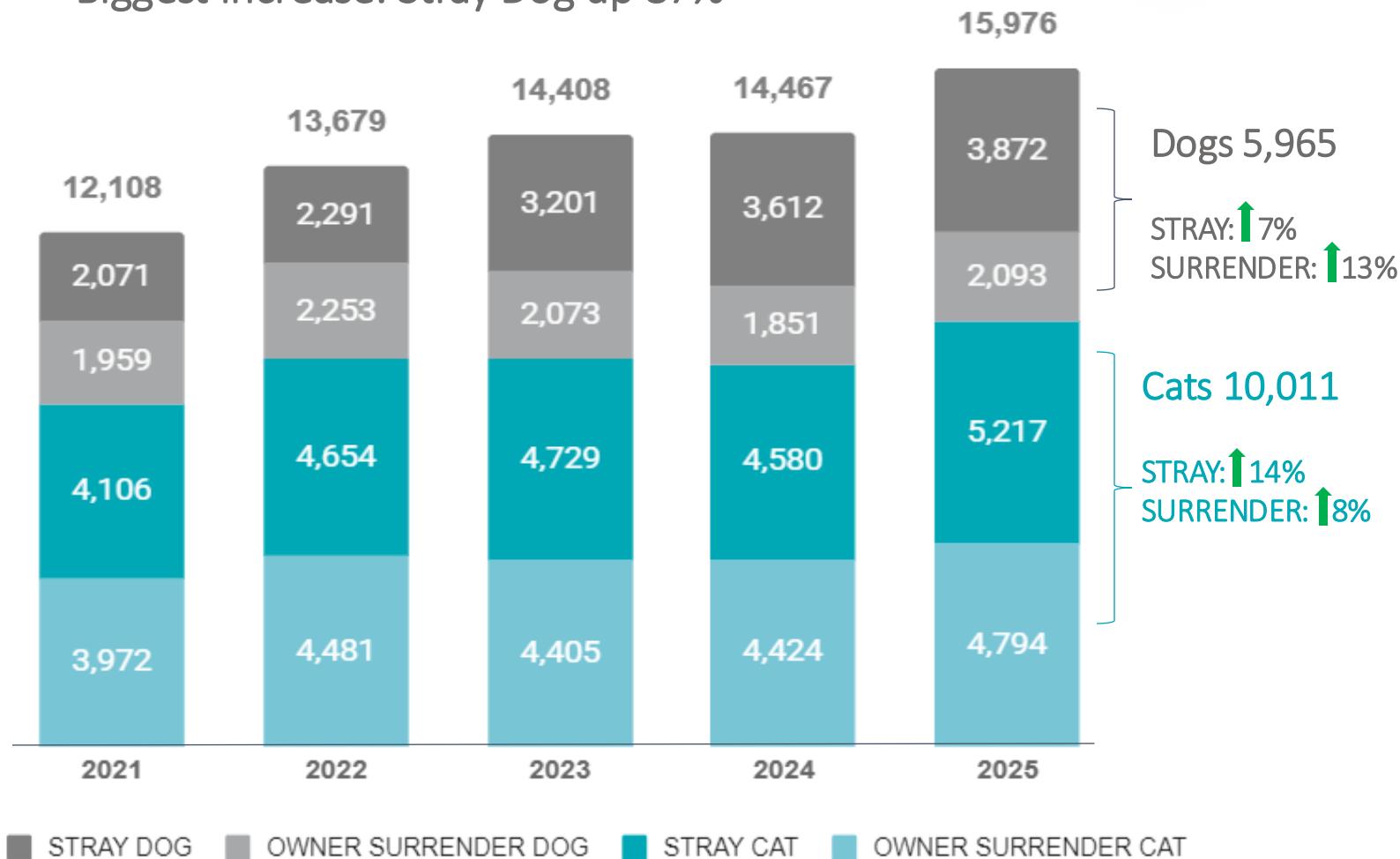
INTAKE BY SOURCE

5 Year Data

- Intake up 32%
- Biggest Increase: Stray Dog up 87%

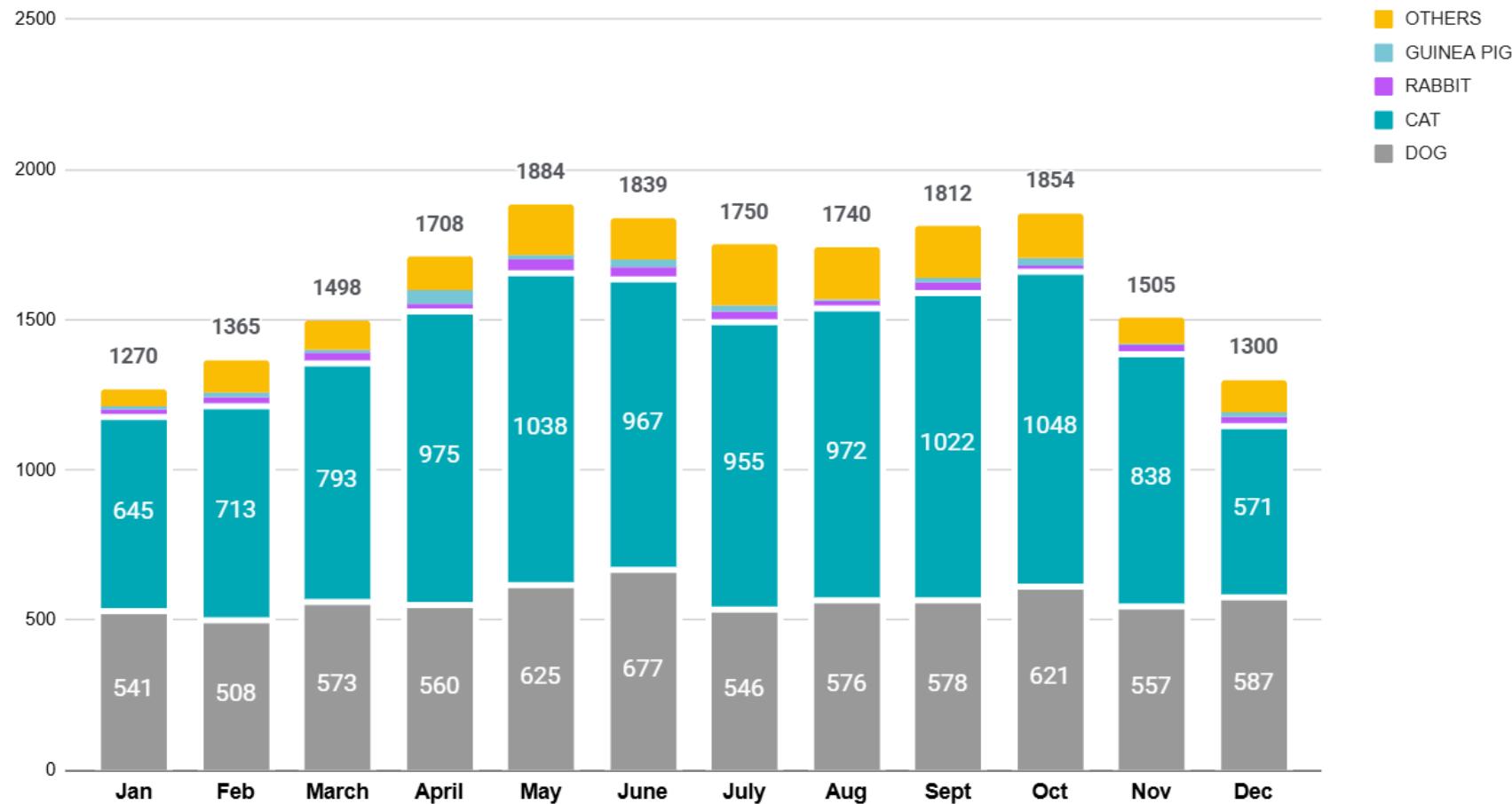


Guinea Pig
Intake
Down 70%
Since 2021





2025 INTAKE BY MONTH

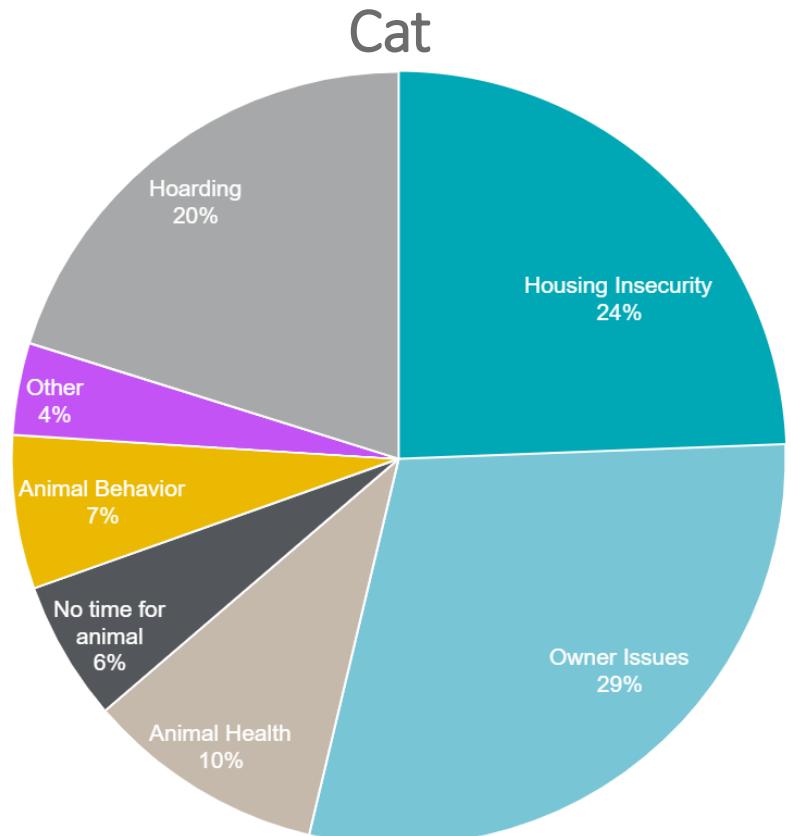
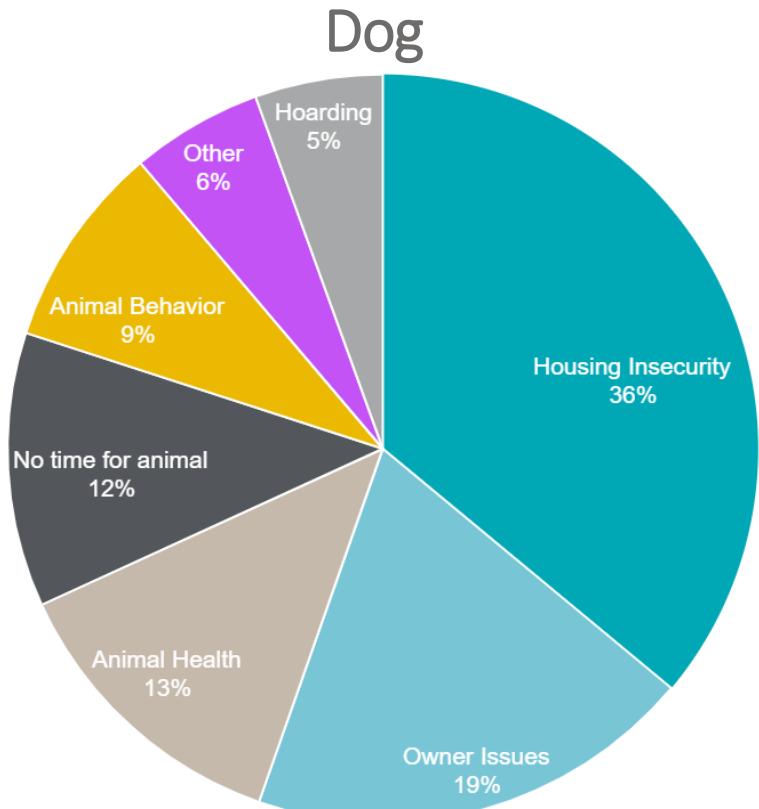




OWNER SURRENDERS

Dog: 1 in 3 surrenders due to housing insecurity

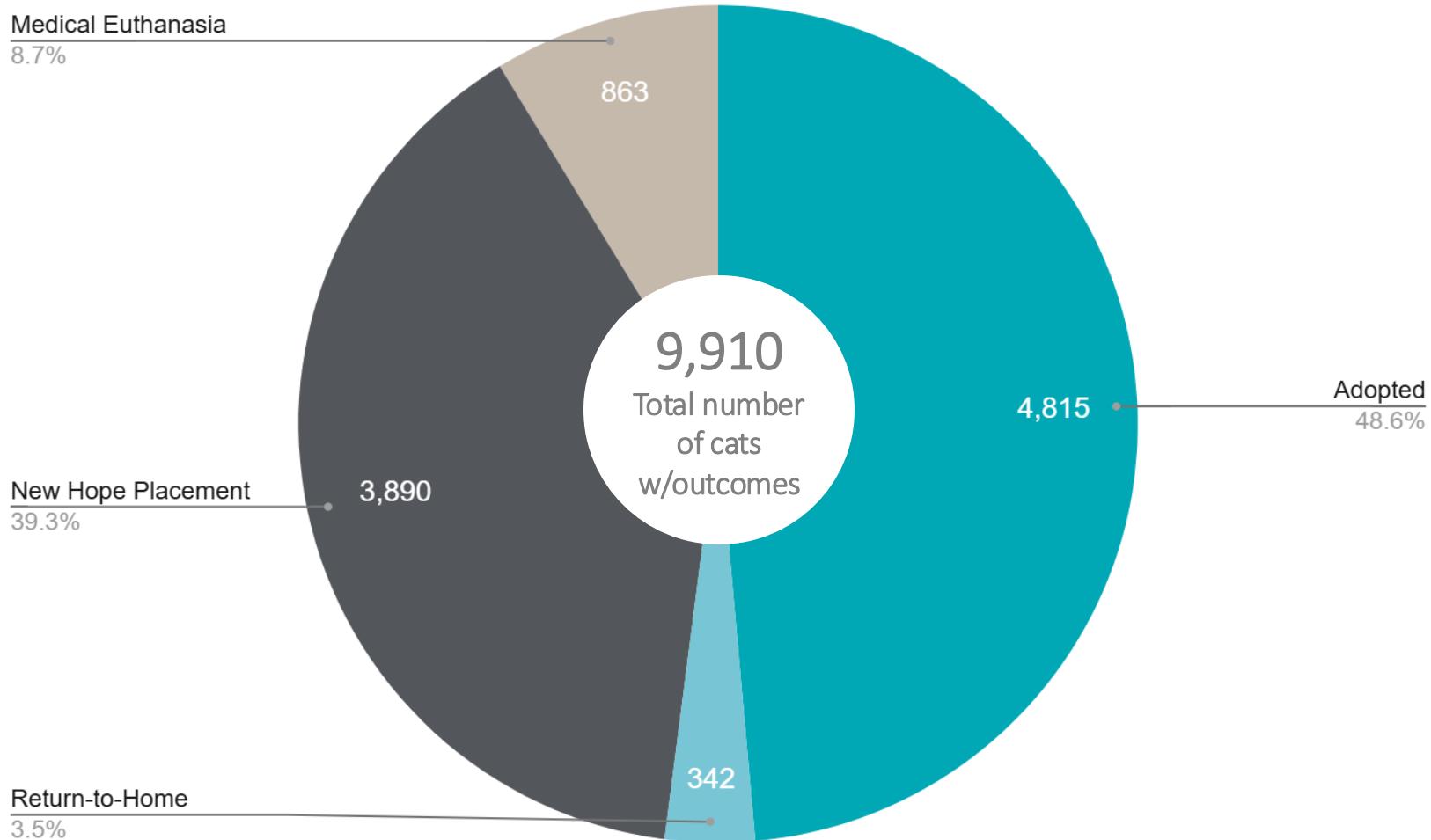
Cat: Majority of surrenders due to personal health issues





2025 PLACEMENT RATE

Cats 91.3% (92.2% 2024)

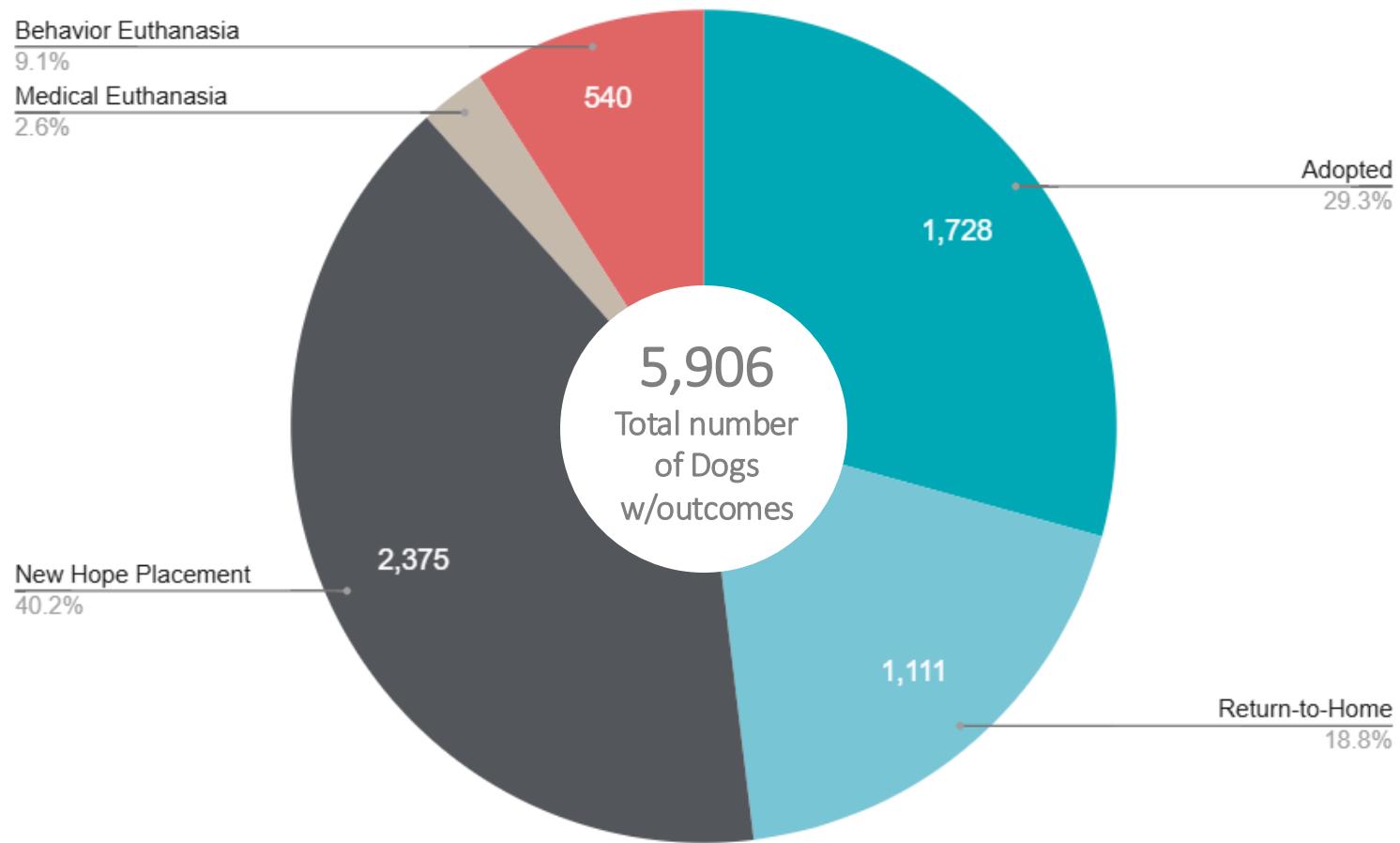


Placement rate = Adoptions + RTH + New Hope/Total outcomes (does not include end-of-life services provided for 521 cats, in-shelter death or cats in foster/still available)



2025 PLACEMENT RATE

Dogs 88.3% (89.0% 2024)



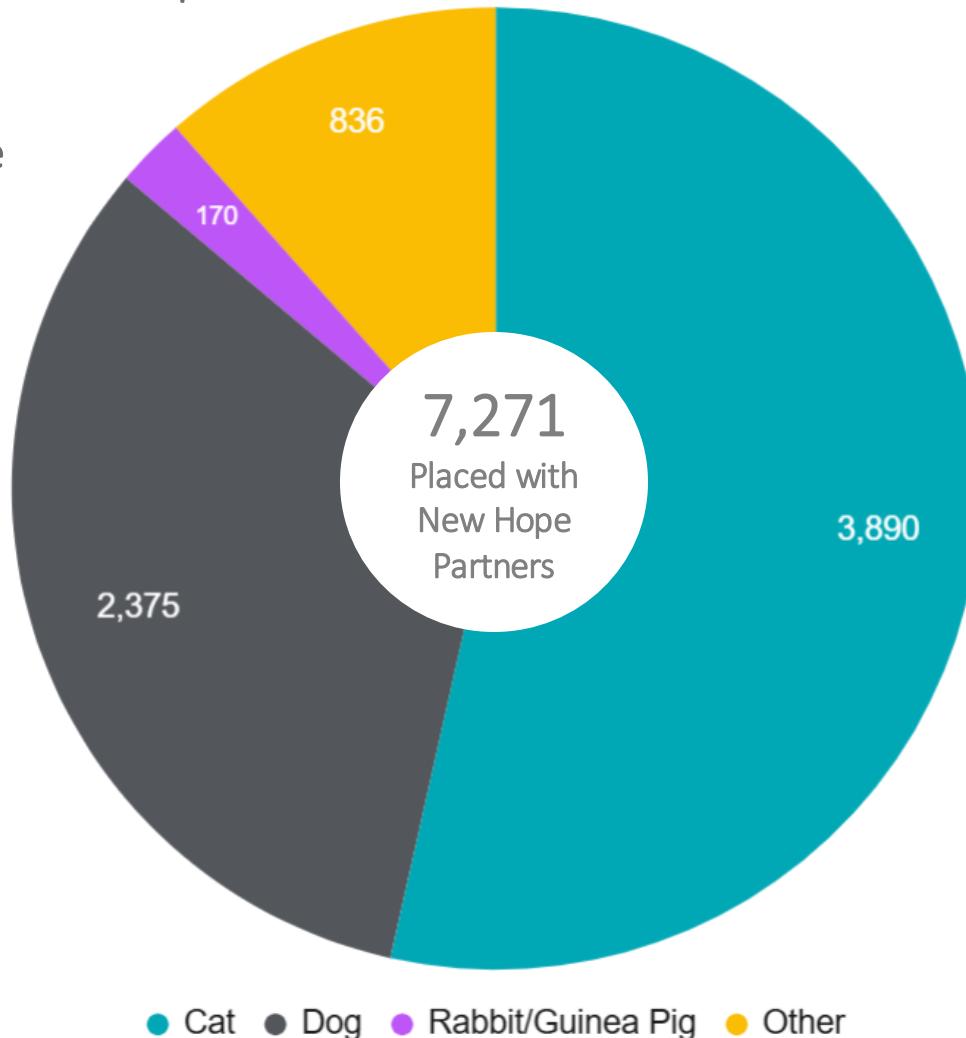
Placement rate = Adoptions + RTH + New Hope/Total outcomes (does not include end-of-life services provided for 981 dogs, in-shelter death or dogs in foster/still available)



NEW HOPE PROGRAM

Lifesaving Partnership

- New partners added: 43/317 more placements
- Active partners: 352
- Diverted Placements: 235
- Maine Expansion Initiative





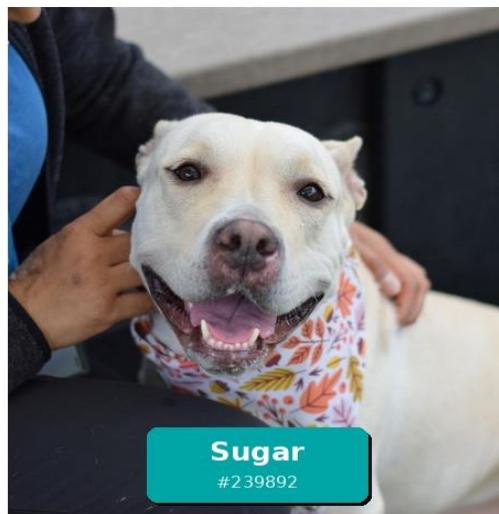
FOSTER PROGRAM

<p>↑ 25.5%</p> <p>Onboarded Foster Parents</p>	<p>↑ 7.54%</p> <p>Animals in Foster Homes</p>	<p>↑ 10.4%</p> <p>Animals Stayed in Foster Homes</p>
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Growing Foster Base	Keeping Dogs Out of Shelters
<p>Orientations In-person, Zoom, on-demand, species-specific options, meeting people where they are</p>	<p>Straycations (Short-Term Fostering) Launched Sept 2025: 48 dogs 25% converted to longer-term placements</p>
<p>Lyft Partnership 585 rides (↑ 77% from 2024) Removing transportation barriers to participation</p>	<p>Foster-to-Foster Takeovers ~100 takeovers between Thanksgiving and NYD Keeping dogs in homes despite changing schedules</p>
<p>Foster Trainers Hands-on behavior support for dogs with elevated needs</p>	<p>10%+ increase in dog fosters used vs. 2024</p>



FOSTER PROGRAM





COMMUNITY RESOURCES

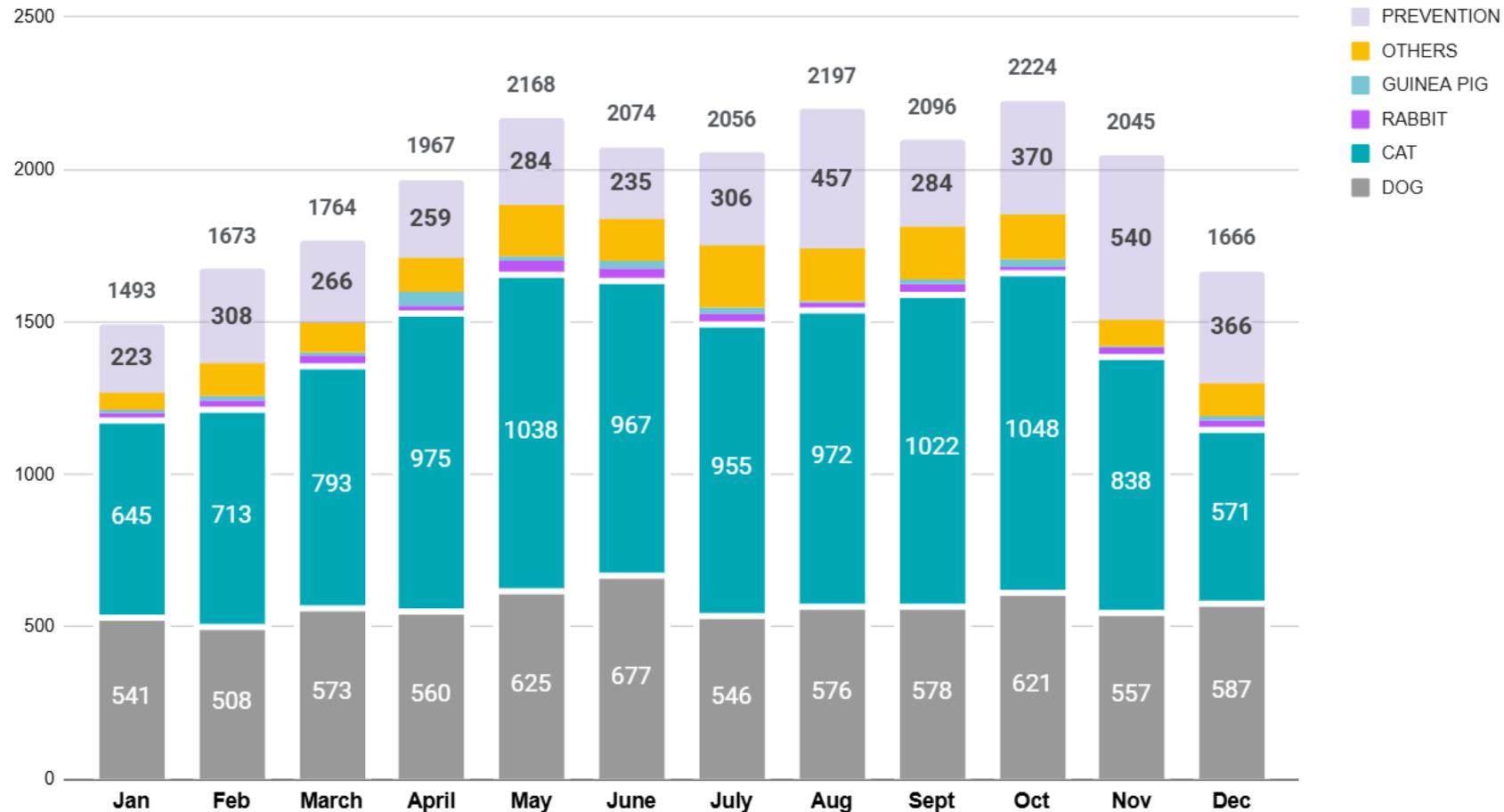
Keeping Families Together

<p>Surrender Requests 12,126 (17,473 animals)</p>	<p>Surrenders Prevented 3,898 <i>Nearly 1 in 3 families kept together</i></p>
<p>Direct Intervention Intensive case management</p>	<p>Community Touchpoints Prevention before crisis</p>
<p>Action Grant Cases: 200 Extensive medical support</p>	<p>Vaccine Clinics: 17 1,592 pets seen - 2,933 vaccines - 1,011 microchips</p>
<p>Special Cases: 178 Housing support, hospitalization, incarceration</p>	<p>Spay/Neuter Events: 42 538 animals (385 cats, 153 dogs)</p>
<p>Training Consultations: 82 74 dogs, 8 cats, 1 parrot</p>	<p>Food Distributed: 46,150 lbs</p>



2025 INTAKE BY MONTH

Impact of Surrender Prevention Program





COMMUNITY RESOURCES

Building Capacity to Keep Pets Home

Expanding Community Support

NYC Health + Hospitals Partnership Helping patients access medical care without losing their pets during extended hospitalizations <i>40+ cases in 2025</i>	Client Support Center Dedicated first point of contact for all community inquiries, ensuring faster response times <i>Launching next month</i>
Petcademy Integration Auto-enrollment for behavior-related surrender requests, connecting families to training resources <i>Launching this month</i>	Pet Food Pantry Expansion New wholesaler partnership enables more frequent distribution events across all five boroughs <i>Scaling beyond 46k lbs/year</i>

Smarter Operations

Waitwhile Visitor Management Real-time visibility into shelter visitors and service needs across all ACC locations <i>Now live at all full-service shelters</i>	District Mapping and Targeting Data-driven clinic placement where need is greatest <i>Informing service delivery</i>
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QUEENS VETERINARY CENTER

Primary Objectives

- To reduce the number of owner surrenders for treatable, urgent, medical conditions
- To reduce the financial euthanasia in the community

Business Model

- We receive referrals from 2 sources
 - ACC Surrender Prevention Team
 - Established relationships with urgent care facilities
- To date we have 4 staff with one veterinarian covering 3-4 days per week



QUEENS VETERINARY CENTER



GUTS WALKER



ATLAS FAMILIA



ONYX MOLINA



BALI BIBI



COOKIE CUNILLERA



VOLUNTEER PROGRAM

40,062 hours (rebuilding post-covid)
702 volunteers

[nuptsenyc](#)  Reiko Kaji
1,085 posts 595 followers 479 following
Volunteer @ Manhattan ACC

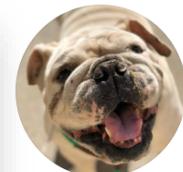
boroughbredinbrooklyn  ...
Boroughbred in Queens
2,595 posts 41.6K followers 900 following
Community
We're Queens volunteers highlighting amazing dogs available for adoption at the Queens ACC shelter. Visit nycacc.org for... [more](#)
1906 Flushing Ave, Ridgewood 11385
[@linktr.ee/boroughbredinbrooklyn](https://linktr.ee/boroughbredinbrooklyn)  [boroughbredinbrooklyn](#)

evelynecumps  ...
evelyn cumps
2,894 posts 1,434 followers 510 following
  Followed by [catmomfifi](#), [foster_family_dogs](#), [cats](#) + 39 more

taylorcarley_acc  ...
Taylor Carley - ACC Volunteer
244 posts 2,302 followers 967 following
Everyone's favorite crazy cat lady!  Cat volunteer at Manhattan Animal Care Center Posting available... [more](#)
[@nycacc.app](https://nycacc.app)  Followed by [lenirusso_nyc](#), [lils_fosters](#) + 14 more

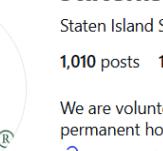
emilyskal  ...
Emily Skalet NYC ACC Volunteer
1,972 posts 3,208 followers 875 following
NYC Animal Care Centers
Adoptable cats
BoroughBreaks
#adoptdontshop #nycacc #adopt
[@www.nycacc.org](http://www.nycacc.org)

nrmnyc  ...
651 posts 2,818 followers 863 following
Volunteer @nycacc Highlighting Manhattan
Coco: adopted '24
Donny: adopted '16-10.4.24
Dunkin: adopted... [more](#)
newhope.shelterbuddy.com/AnimalList and 2 more

boroughbreds of nyc  ...
BoroughBreds of NYC
771 posts 5,228 followers 2,154 following
Just a Couple of Crazy Volunteer Dog Companions featuring the Wonderful World of Adoptable & Unstoppable Fur Babies from... [more](#)
www.nycacc.org/adoptionprocess and 1 more

fairybunnmother  ...
Meagan Sonntag
1,065 posts 1,831 followers 4,708 following
Love to share all of my adorable foster bunnies 
 Followed by [catmomfifi](#), [brooklynfosterclub](#) + 21 more



statenislandshelterdogs  ...
Staten Island Shelter Dogs
1,010 posts 1,870 followers 2,177 following
We are volunteers of SIACC, who are dedicated to helping our shelter dogs find permanent homes.  ... [more](#)
[@www.youtube.com/user/bebe10last/featured](https://www.youtube.com/user/bebe10last/featured)  [statenislandshelterdogs](#)



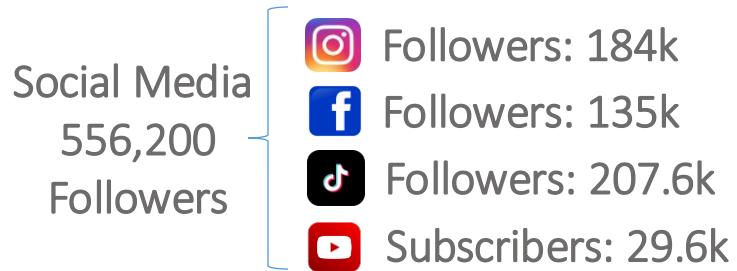
GETTING THE WORD OUT



Weekend Segment on NY1



Weekend Segment on NBC4





GETTING THE WORD OUT

